

IPCAM-WIC1 Enrollment Process

Overview

Step by Step with detail what will be seen using the TC2 app to enroll the IPCAM-WIC1

Table of Contents

Overview	1
Table of Contents	1
Requirements and Prerequisites	2
Activating Video Storage Plan in AN360.....	2
End User Flow with TC 2.0 App	6
Using the C1 on a different TC2 account.....	8
Use the Link to watch a video	10

Requirements and Prerequisites

- Dealer/End User Requirements;
 - Dealer Activates Video Storage Plan in AlarmNet 360 (before installation at customer site).
 - End user can add camera to a TC 2.0 account via TC 2.0 Mobile App
- .Prerequisites:
 - Ensure mobile device being used has Blue tooth enabled.
 - You will need the SSID and password of the WIFI network the camera will be joining.
 - Ensure the smart device is on the same Wifi network that the camera will be joining.

Activating Video Storage Plan in AN360

Lyric and LYNX Touch 52XX/7000 flow – Enable Video Services for an Existing Account or an Account with a VISTA Panel

1. Dealer logs in to AlarmNet 360 at www.alarmnet360.com
2. Select DEVICES > Programming, then +NEW ACCOUNT and the appropriate panel
3. On the New Account, locate TOTAL CONNECT 2.0 SERVICES
4. Pick a Video Service from the 'Video Service' dropdown
5. Click Finish

Honeywell | AlarmNet 360™

06/05/2017 06:41:38 (GMT)
06/05/2017 02:41:38 PM

TAKE A TOUR

FINISH CANCEL

New Account

1 Customer Info 2 Security 3 Total Connect 2.0

Create New Account Use existing Account

Account Name *

Master User Name *

Master User e-Mail ID *

Enter login id for the master user

durga.ariniasang@honeywell.com

Enable User Code Management

Panel Master Code *

Location zip *

TOTAL CONNECT 2.0 SERVICES

Total Connect 2.0 Plan

Total Connect Basic

Information Service

Automation Service

Video Service

Advertising Service

Video Doorbell Service

None

None

7 Days

30 Days

Pre-configure Total Connect 2.0 Account

Lyric and LYNX Touch 52XX/7000 flow – Enable Video Services for an Existing Account or an Account with a VISTA Panel

1. Dealer logs in to AlarmNet 360 at www.alarmnet360.com
2. Select DEVICES > Programming and search for the customer's account
3. Under Action, select the Edit in the dropdown and then click the '>' button next to it
4. If Total Connect Services is not enabled, click on "+TOTAL CONNECT" and then go to step 5. If Total Connect Services is enabled, go to step 5
5. On the Account Overview page, locate TOTAL CONNECT 2.0 SERVICES and click CHANGE SERVICE PLAN
6. Pick an option from the 'Video Service' dropdown
7. Click Save

The screenshot shows the AlarmNet 360 interface. At the top, the header includes the Honeywell logo, the text "AlarmNet 360", and a date/time stamp "06/05/2017 06:47:10 (GMT)". Below the header, the account name "kasjdkasjh kajshdkajshdkjh" is displayed, along with a "testLyric" label. A "CUSTOMER INFO & ACCOUNTS" tab is active. The main content area is divided into several sections. The top section contains four icons: "DAILY Lyric Lock", "Home Kit", a disabled icon, and "Cellular". Below this is a section titled "TOTAL CONNECT 2.0 SERVICES" with a "+ TOTAL CONNECT" button. A message states "Total Connect 2.0 service is not enabled". The bottom section is titled "PANEL" and contains a table with the following information:

Panel Model	Firmware Version	Revision	Manufactured Date
Lyric Controller (LCP500-L)	Will be available when the Panel is online	Rev1	04/23/2015

On the left side, there is a sidebar menu with options: ACCOUNT OVERVIEW, SENSORS, KEYFOBS, KEYPADS, USERS, SETTINGS, REPORTING TEST, DIAGNOSTICS, EVENT LOG, and ACTIVITY LOG. At the bottom of the sidebar, there is a "REPLACE" button.

Enable Video Services for a TC Video Standalone Account

1. Log in to AlarmNet 360 at www.alarmnet360.com
2. Select DEVICES > Programming
3. In the + NEW ACCOUNT section, select Other Communicators > Total Connect Only (standalone GPS/video) > follow programming wizard
4. In the Enable Video Service dropdown, select the service level you prefer
5. Click NEXT
6. Click FINISH

Enable Video Service

None

None
7 Days
30 Days

Please Note: If you do not have a

PREVIOUS

NEXT

CANCEL

Enable Video Service from Manage TC 2.0 Accounts Page

1. Go to an account in AlarmNet 360-- account does not have Video Services enabled
2. Go to LOCATION, click EDIT and select a Video Service Level
3. Click Save

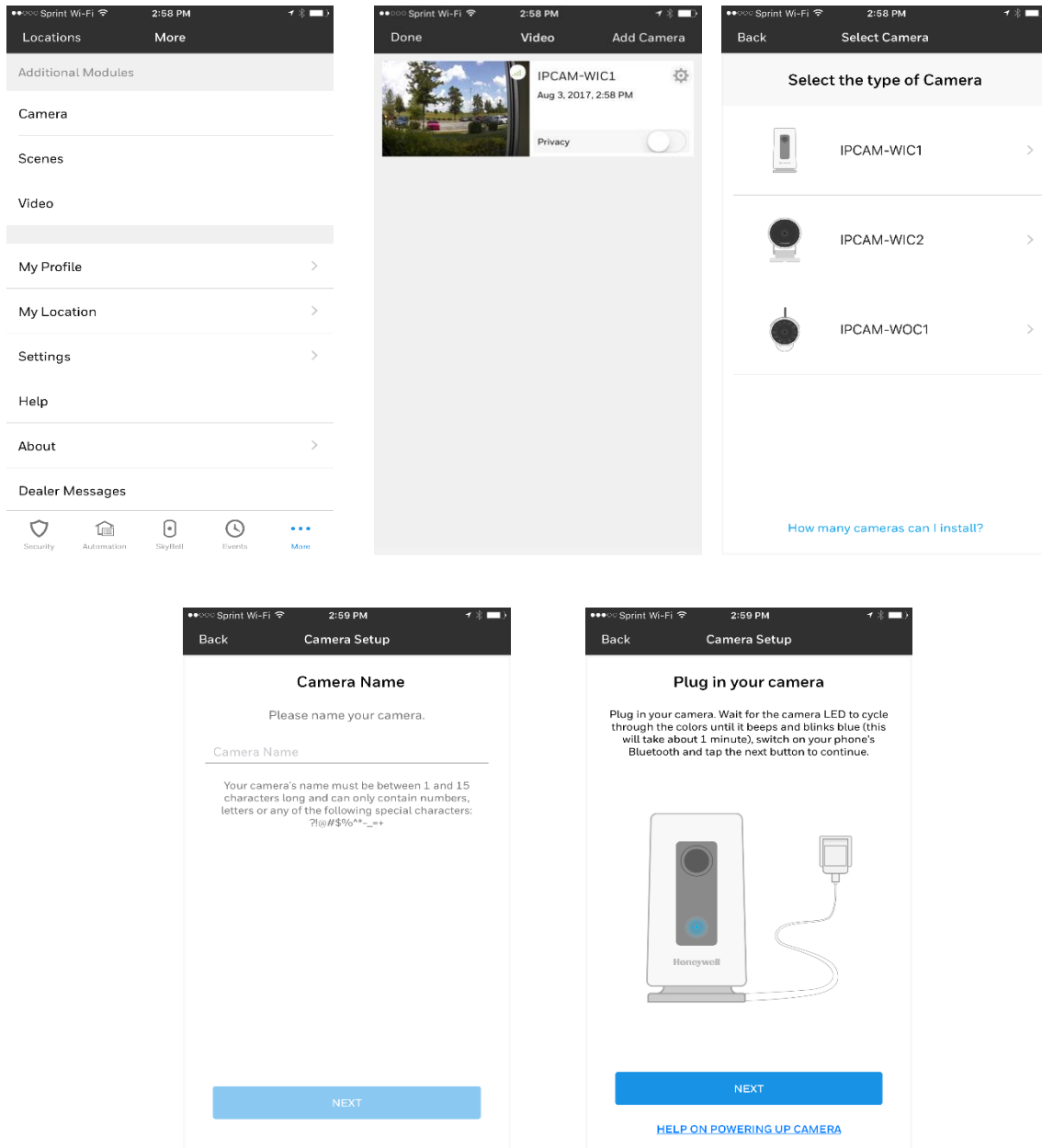
The screenshot shows the AlarmNet 360 web interface. At the top, the Honeywell logo and 'AlarmNet 360' are visible. The page title is 'Manage TC 2.0 Accounts'. A modal window titled 'Add Device to sdtrsf' is open in the center. The modal contains the following fields and options:

- Device Name:
- Device Type:
- MAC:
- Video Service Level: . Below this, a note states: 'Video Service Level can be changed from Edit Location.'
- Buttons: 'SAVE' and 'CANCEL'

The background of the page is dimmed, showing a list of accounts with columns for Name, Location, and Status. The 'LOCATION' column for the selected account is highlighted, indicating the next step in the process.

End User Flow with TC 2.0 App

1. EU Logs into Total Connect 2.0 App and goes to the Video Module [pre-condition: service activated in AN360]. Once logged in select "Video"
2. Clicks on "Add Camera" Button > Provides Camera Name
3. End user powers up the camera



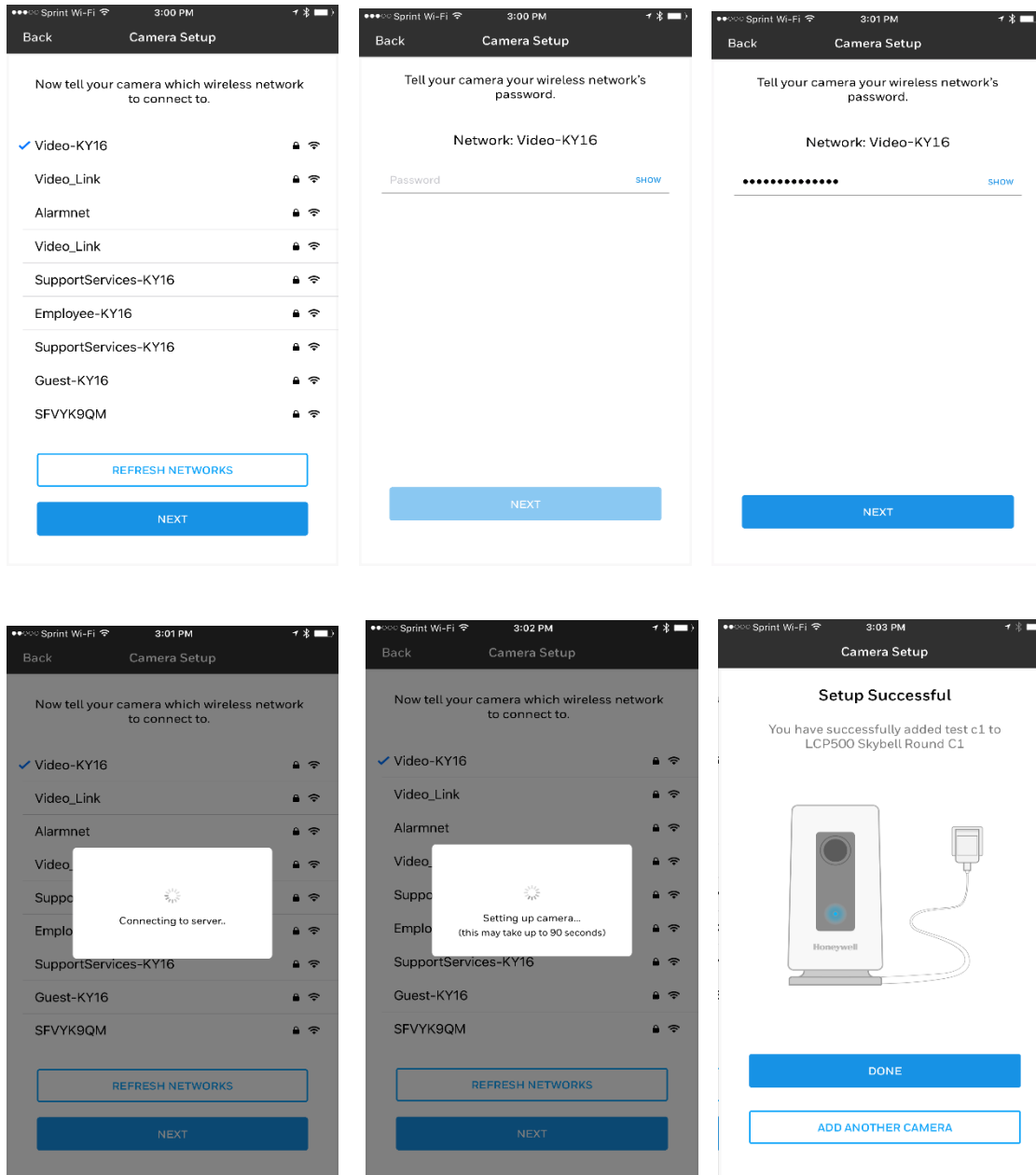
4. Pressing "Next" will search for the camera
5. Pairs the Phone with the Camera
6. Scans the QR Code to connect to the Camera
7. App Validates Camera Certificate



7. Selects the Wi-Fi network >> Provides password for the

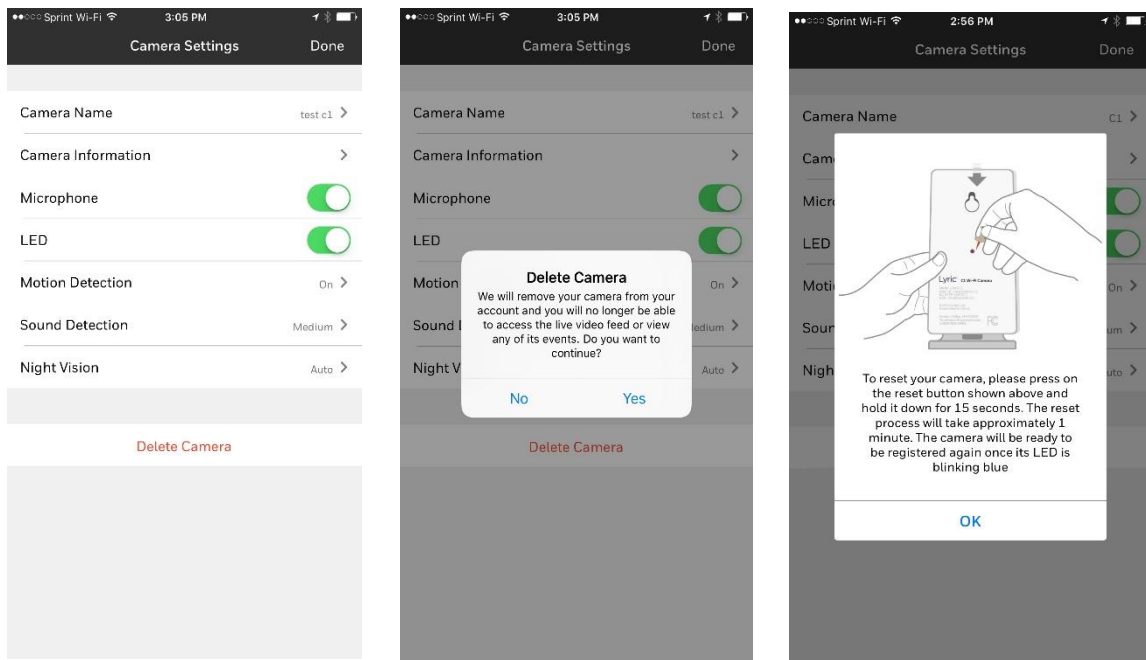
Wi-Fi network

8. The Camera is registered >> End user can see the camera available in his/her TC 2.0 Account
9. After successful setup, tap done, or Add Another Camera




Using the C1 on a different TC2 account

To use the C1 on a different TC2 account the following must be done. Delete the camera within the current TC2 account and default the camera by holding the “Reset Button” for 15 seconds.



Resetting the Camera

If Wi-Fi fails, or to connect the camera to a different network, use a paper clip to activate the Reset switch.

- To reset the connection, press and hold for 15 seconds
- To join a new/different network:
 - On the app's **Video** screen, press  and delete the camera in **Camera Settings**
 - Press and hold the **Reset** switch for 15 seconds to reset all settings to their factory defaults
 - Unplug the camera and then reconnect it.
 - Repeat the registration procedure.



Use the Link to watch a video

[Click here to watch a video of the enrollment process for the IPCAM-WIC1](#)

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Creating and Associating the Lyric Gateway to the AN360 Account How to create a Lyric Gateway and Total Connect Account in AN360 and Associate the Gateway to the Account Duration: 6:29 min	Setting up a Lyric Gateway with wired internet In this video we will guide you through the steps needed to activate your Lyric Gateway using a wired Internet connection Duration: 1:50 min	Enabling WiFi on a Lyric Gateway In this video we will guide you through the steps needed to enable WiFi on the Lyric gateway Duration: 2:34 min
Adding a Cell Communicator to the Lyric Gateway In this video we will guide you through the steps needed to add a GSM or CDMA radio to the Lyric Gateway	Enrolling sensors to the Lyric Gateway using AlarmNet 360 In this video we will guide you through the steps needed to enroll 5800 and SIX sensors to the Lyric gateway using the Alarmnet 360 mobile app	Enrolling Z-Wave devices to the Lyric Gateway using AlarmNet 360 In this video we will guide you through the steps needed to enroll Z-wave devices to the Lyric gateway using the Alarmnet 360 mobile app