

The SmartAlert Notification Center displays calls from all connected and programmed devices. It can be integrated with both the SmartCare Hardwired System and the SmartAlert Wireless System. The Notification Center displays each call listed by time and priority. The oldest and highest priority calls are displayed at the top. Each call will display as a separate line item and will include:

- **Location:** Where the device is activated or last known device location.
- **Active Device:** The device ID or name of individual assigned to the device.
- **Time of Call:** When the call is received.
- **Time Elapsed:** Duration of the call.

A tone will sound when a call comes in if the volume on the PC and/or speakers are turned on (this is a code requirement and highly recommended). When the call is cancelled, it clears automatically from the Notification Center screen.

The RATH® Notification Center offers numerous icons for administrators to generate reports, manage staff and resident information, and customize alert notification.

- **System Configuration:** Displays equipment set up information.
- **Maintenance:** Provides contact information of the contractor who installed the system.
- **Staff Notification:** View text/email information for staff notification.
- **Activity Log:** Lists all system activity within a specific time interval.
- **Auto Reports:** Generates reports within a specific time interval.

The SmartAlert Software comes on a PC for one main work station called the Notification Center. You can have multiple PCs with software on the network or use as a completely stand-alone solution. To ensure that only administrators have access to sensitive information, some screens are password enabled.

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