



The PC with SmartAlert Software, or Notification Center, displays calls from all connected and programmed devices. It can be integrated with both the SmartCare Hardwired System and the SmartAlert Wireless System. The Notification Center displays each call listed by time and priority. The oldest and highest priority calls are displayed at the top. Each call will display as a separate line item and will include:

- **Location:** The location of a fixed device or location of a mobile pendant only with the Location Feature.
- **Device:** The name of the device, resident, or room where the device is located.
- **Priority:** The priority level is set in programming. Some devices require a higher importance than others.
- **Duration:** This indicates how long the call has been active.

A tone will sound when a call comes in if the volume on the PC is turned on. This is a code requirement and highly recommended. When the call is cancelled it clears automatically from the Notification Center screen.

The RATH® Notification Center offers numerous icons for administrators to generate reports, manage staff and resident information, and customize alert notification.

- **Management Email Database:** Customize which care givers are emailed call reports automatically.
- **Resident/Patient Database:** Enter important resident information and upload a profile picture.
- **Nurse/Care Giver Database:** Enter care giver information and set up email and text alerts.
- **Shift Database:** Assign care givers to shifts for custom notification and tracking.
- **Zone Database:** Assign care givers to zones for custom notification and tracking.
- **Reporting:** Generate and send custom call reports. Sort by date, room, response time, shift, resident, zone, care giver, or call priority level.

The SmartAlert Software comes on a PC for one main work station called the Notification Center. You can have multiple PCs with software on the network or as a completely stand-alone solution. To ensure that only administrators have access to sensitive information, some screens are password enabled.

If you are using mobile pendants and want to know where in the building it is activated, this is set up in programming and installation. It starts by fingerprinting the building and ensuring that you have enough repeaters located throughout the facility to give a triangulation. Ask RATH® about their Wireless Survey Kit.

Installation training is required for these solutions. If you would like to find a RATH® approved dealer, please contact us for assistance. If you want to become a RATH® dealer or distributor, please contact us.

