Thermostat Battery Installation – Zen ZEN-01-W

What You'll Need
- Zen Thermostat
- Four AA batteries

How to Install the Batteries

Before proceeding, please be sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.

Did You Know? Before replacing the batteries in your Thermostat, your furnace must be turned off.

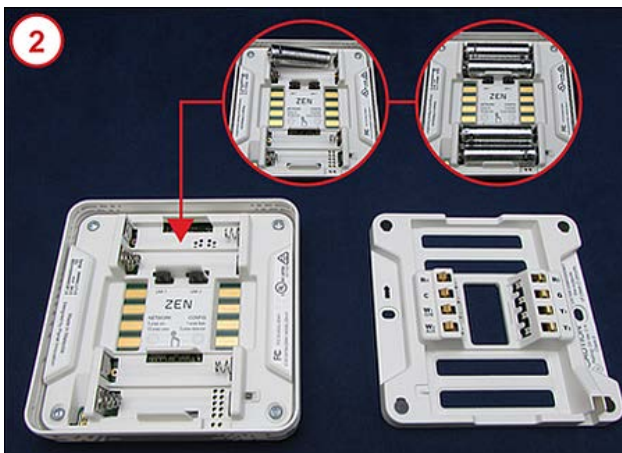|	
Is This Your Thermostat? Make sure that your Thermostat looks like the one in the image. If it does, you have the right document to find out how to install a battery in your Thermostat. The thermostat display attaches to the wall mount by magnets. If already mounted, the wall mount remains attached during the battery installation.	
1. Grasp the thermostat display on both sides and gently pull it away from the wall mount to release the grip of the magnets. **Take a Look.** If batteries are already present, remove them by using your fingertip to gently pull one end of each battery up until that battery is loose and you can pull it free from the slot.	
2. Insert four AA batteries into the battery slots, positioning the positive (**+**) end of the batteries as indicated.	

3. Align the four screws on the inside corners of the thermostat display with the magnets on the corners of the wall mount. Confirm that the contacts on the wall mount align with the display circuit board and that the arrows on the back of the display are pointing up. 4. Ease the thermostat display over the wall mount until the magnets connect with the screws to hold the display in place.	
5. When the batteries are inserted correctly, the display screen will become active.	

Confirm that the low battery alert has resolved and the equipment appears on your list of connected devices.

Need Help? Find these instructions online at https://www.xfinity.com/support/home-security/installing-batteries-zen-01-w/. Get more troubleshooting support at https://www.xfinity.com/support/gettingstarted/troubleshooting/ or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries. For your convenience, batteries are accepted for recycling at various locations. Check www.call2recycle.org or call 1-800-8-Battery (1-800-8-228-8379) to find a recycling location near you.