

Keypad Battery Installation – UEI XHK1-UE

What You'll Need

- UEI XHK1-UE Keypad
- Four non-rechargeable AA batteries
- Double-sided tape (optional)

How to Install the Batteries

Before proceeding, please be sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.

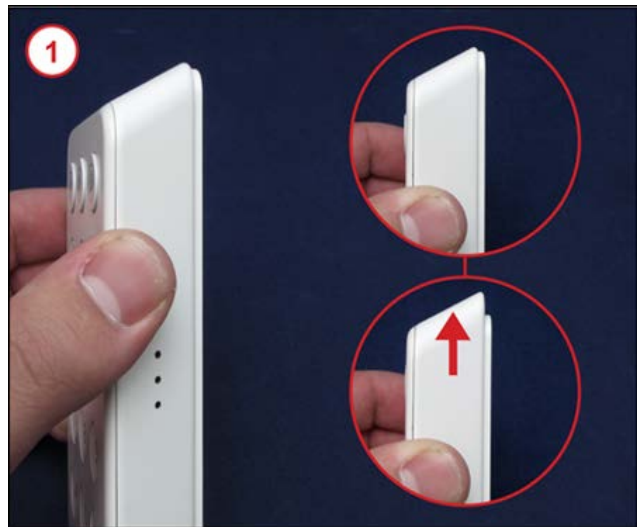
Did You Know? You may want to have some double-sided tape on hand if you need to remove your Keypad from the wall to install a battery. Cut the tape to size and reattach your Keypad if the existing adhesive fails to hold it in place.

Is This Your Keypad? Make sure that your Keypad looks like the one in the image. If it does, you have the right document to find out how to install a battery in your Keypad.



1. Grasp the sides of the keypad and slide it upwards until it releases from the back cover.

Take a Look. If batteries are already present, remove them by gently using your fingertip to pull one end of the battery up until the battery is loose. Then, you can it free from the slot.



2. The battery compartment contains a diagram of the proper battery position with a symbol indicating which way the positive (+) end of the battery should be facing.

Insert four non-rechargeable AA batteries into the battery slots, positioning the positive (+) end of the batteries, as shown in the battery diagram.



3. Align the posts on the back cover with the slots in the keypad, and then slide the keypad down until it snaps onto the back cover.



4. When the batteries are inserted correctly, the small green light next to the battery compartment will light up.



Confirm that the low battery alert has resolved and the equipment appears on your list of connected devices. You should also ensure that keypad events such as arming or disarming registers as an activity on your system.

Need Help? Find these instructions online at

<https://www.xfinity.com/support/home-security/installing-batteries-xhk1-ue-keypad/>. Get more troubleshooting support at <https://www.xfinity.com/support/gettingstarted/troubleshooting/> or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries. For your convenience, batteries are accepted for recycling at various locations. Check www.call2recycle.org or call 1-800-8-Battery (1-800-8-228-8379) to find a recycling location near you.