

Thermostat Battery Installation – RTCOA CT30S

What You'll Need

- CT30S Thermostat
- Three AA batteries

How to Install the Batteries

Before proceeding, please be sure that your system is disarmed. Working on devices while the system is armed can generate false alarms.

Did You Know? Before replacing the batteries in your Thermostat, your furnace must be turned off.

Is This Your Thermostat? Make sure that your Thermostat looks like the one in the image. If it does, you have the right document to find out how to install a battery in your Thermostat.

1. Locate the white panel on the bottom-front of the Thermostat. That's the battery cover.



2. Hold one end of the cover and gently pull it away from the Thermostat.



3. Completely remove the cover by holding the attached end of the cover and pulling it away from the Thermostat.

Take a Look. If batteries are already present, remove them by using your fingertip to gently pull one end of each battery up until that battery is loose and you can pull it free from the slot.



4. You will see three separate battery slots with positive (+) and negative (-) battery placement indicators. Insert the first battery into the individual battery slot located in the lower middle section of the battery compartment. Match the positive (+) side of the battery with the positive (+) placement indicator located in the slot.

5. Place the second battery in the top slot, matching the positive (+) placement indicator in the slot with the positive (+) side of the battery. This battery faces the opposite direction of the battery just placed.

6. The third battery can be pushed into place by sliding the second battery placed to the right. The third battery will face the same direction as the second battery.



7. When all three batteries are in place and facing the correct direction in the slots, the Thermostat's screen will light up.

8. Line up the tabs on the Thermostat with the tabs on the inside of the cover. Gently push on one end of the cover until it snaps into place. Then, snap the other end into place.



Confirm that the low battery alert has resolved and the equipment appears on your list of connected devices.

Need Help? Find these instructions online at <https://www.xfinity.com/support/home-security/installing-batteries-ct30s-thermostat/>. Get more troubleshooting support at <https://www.xfinity.com/support/gettingstarted/troubleshooting/> or contact a customer service expert at 1-800-XFINITY.

Help Protect Our Environment: Please properly recycle your discarded batteries. For your convenience, batteries are accepted for recycling at various locations. Check www.call2recycle.org or call 1-800-8-Battery (1-800-8-228-8379) to find a recycling location near you.