

# ORDER FORM



► Visit us online: [www.TackleDirect.com](http://www.TackleDirect.com) | Order Toll-Free 1-888-354-7335 | Mon-Sat 9AM-6 PM & Sun 9 AM-5 PM ET



**Worldwide Shipping Services**  
Two-Day Delivery Available

ORDERED BY:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Please provide your customer number and source code as they appear on the back of your catalog:

Customer Number: \_\_\_\_\_

Source Code: \_\_\_\_\_

Email address for future communications: \_\_\_\_\_

SHIP TO (if different than the "ordered by" address):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Please provide a phone number for delivery of certain items or if we have questions about your order:

Daytime Number: \_\_\_\_\_

Evening Number: \_\_\_\_\_

QTY.	TD ITEM CODE	DESCRIPTION	SIZE/COLOR	TOTAL PRICE

PAYMENT METHOD:

Check  Money Order  MC  Visa  Discover  American Express  Paypal

Credit Card #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_ CVV# \_\_\_\_\_

Signature: \_\_\_\_\_

MERCHANDISE TOTAL	
Add Shipping Charges	
7% NJ State Sales Tax for deliveries to NJ	
<b>TOTAL:</b>	

Shipping Rates for Orders within the Contiguous 48 States:				
Value of Order	UPS Ground or USPS	UPS 3 Day Select*	UPS 2nd Day Air*	UPS Next Day Air*
\$0 - 25.00	\$5.99	\$13.99	\$17.99	Please <a href="#">Contact Us</a> \$35.00 and Up
\$25.01 - 50.00	\$7.99			
\$50.01 - 75.00	\$8.99	\$16.99	\$19.99	
\$75.01 - 100.00	\$10.99			
\$100.01 - 125.00	\$12.99	\$19.99	\$24.99	
\$125.01 - 200.00	\$14.99	\$20.99		
\$200.01 - 324.99	FREE SHIPPING	\$21.99	\$29.99	
\$325.00 +		\$27.99	\$34.99	

**Online**

Shopping online at TackleDirect.com is safe and convenient. Our secure servers are guaranteed to protect your credit card information. Please see our Privacy & Security policies for more information on how we protect and honor your identity.

- Browse our catalog for products or use the Search at the top of each page.
- Select any options for an item such as color or size.
- Click the **Order button**.
- Confirm the correct item was added to the Cart.
- Adjust any quantities and click Update Quantities.
- Either click the **Checkout button** or the **Keep Shopping button**.
- If you clicked Keep Shopping, just click the Your Shopping Cart link to return.
- When your back in the Cart, click the **Checkout button** to continue.
- Complete the Shipping Information and click the **Continue button**.
- Complete the Billing Information and click **Place Order** to finish. (Your credit card information is encrypted for your security)

**How do I apply an eGift Certificate or Coupon to an order?**  
Here's how the recipient uses the egift certificate:

- Recipient visits TackleDirect.com
- Recipient can browse or search for items they want to buy.
- Once they've selected their gift, they click on **checkout**.
- On the Shipping Form, they will see a field that says "Enter the Coupon or Gift Certificate Code."

- If the recipient has enough funds on the gift certificate to cover the cost of their order they won't be required to enter any credit card information.
- If the recipient does not have enough funds on the gift certificate to cover the entire order, they will be required to pay the remaining balance by their credit card or Paypal account.

**By Phone:**

If you prefer to call TackleDirect with your credit card information, please follow steps 1 through 5 above and print your order. Then call TackleDirect at 1-888-354-7335. The TackleDirect Team is available to assist you Mon-Sat 9AM-6PM & Sun 9AM-5PM ET. Please have your credit card information ready.

**By Fax:**

Simply print your completed order form from TackleDirect and fax it to 1-877-803-6229. Credit cards are the only accepted form of payment for fax orders.

**By Mail:**

Simply print your completed order form from TackleDirect and mail it with your payment to:  
TackleDirect Sales Dept.  
6825 Tilton Road, Bldg C  
Egg Harbor Twp, NJ 08234-4426  
USA

\* Time-In-Transit are business days from ship date. Additional Charges may apply for fishing rods, oversized, and/or multiple package express shipments.



# SHIPPING INFORMATION

## Shipments Within The Contiguous 48 US States:

TackleDirect is currently offering FREE Shipping and Handling on all orders over \$200.00 via UPS Ground service or United States Postal Service (PO Boxes Only) within the contiguous 48 US States. If you prefer faster shipping, please select either UPS 3 Day Select, or UPS 2nd Day Air within the order form. UPS Next Day Air is available on in-stock items, please contact us for a quote. APO/FPO and US possessions are sent USPS First Class Priority Mail. Rates for these destinations and services are calculated at order placement and a shipping quote will be emailed to you within 2 business days. Oversize, bulky, and multiple package shipments may require additional charges. You will be advised via email or phone of any additional shipping charges. Most in-stock items are shipped within 2 business days. If your order will not ship within 2 business days you will be notified via email or phone. Tracking Numbers and status are available through the Order Status Page.

**Time-In-Transit for UPS Ground packages from Egg Harbor Twp, NJ:** We ship most of our orders via UPS Ground. Our orders normally ship within 2 business days from when we receive them. Many orders are packed within an hour or two and leave the warehouse the same day. This chart tells you how many business days it will take your package to arrive from when it leaves our warehouse in Egg Harbor Twp, NJ 08234.



## Shipments Outside The Contiguous 48 US States:

Customers outside the contiguous 48 US States will be advised of actual shipping charges through the email address that is entered during the order process or by phone within 2 business days. Shipping charges vary by country and are calculated at the time of order placement. We will determine and advise you via email of shipping and handling charges which will be billed at cost. Shipments to Alaska, Hawaii, and Puerto Rico are sent UPS 2nd Day Air or USPS Priority Mail. APO/FPO and US possessions are sent USPS First Class Priority Mail. Rates for these destinations and services are calculated manually and emailed within 2 business days. Orders can be shipped by UPS Worldwide Express (2 - 3 day service) or USPS Global Airmail Parcel Post (4 - 7 day service).

### INTERNATIONAL ORDERS

We gladly accept International orders. Our policies are in place to protect you, the consumer, as well as all merchants. Payment must be made in United States funds, drawn on a United States Bank by MasterCard, Visa, American Express, Discover, PayPal®, Cashier's Check, International Money Order, or Wire Transfer. Non-insurable orders are the customer's responsibility. Credit card payments require the cardholders billing address (that the credit card statement is mailed to) and shipping address, phone and fax numbers, card number and expiration date, and the credit card issuing bank name and phone number for authorization purposes. Complete address verification is necessary before orders will be shipped. Recipient is responsible for all duties, customs, and any other taxes. For the fastest international order processing and service, we prefer payment via American Express®, PayPal®, or Wire Transfer. Please contact us with any questions.

### RETURNS & EXCHANGES

If you are not satisfied for any reason you may return new and unused items in the original box with all accessories within 30 days for an exchange or refund to the credit card account charged, less any shipping fees incurred by the seller or purchaser. Special orders are not returnable. In order to receive a refund, all merchandise must possess the original manufacturer tags and identification stickers. Defective merchandise shall be returned directly to the manufacturer under their return policy; we can help you with that. All returns must be insured and postage prepaid. Please, clearly print/type your name and address on the outside of the package. Merchandise must include a completed "Returns Form" received with your order, or located online, **RMA number\***, and a copy of our invoice or packing slip. Shipping and Handling is non-refundable. There are no returns or credit available on pre-spooled line. Tackle Direct reserves the sole right to refuse the return of any item in which the purchaser has made previous multiple returns or if the product has been used. In addition, we will not accept orders from customers that have demonstrated a high incidence of returns after purchase.

*\*Please contact us to receive a Return Merchandise Authorization number prior to returning the merchandise.*

TackleDirect Returns Dept.  
6825 Tilton Road, Bldg C  
Egg Harbor Twp, NJ 08234-4426  
USA 1-888-354-7335

### OUR PRICES

At TackleDirect we make every effort to provide you with the lowest prices, while adhering to our manufacturer's minimum retail pricing. All prices and descriptions listed are subject to change without notice. Any product may be removed from current sale at any time. We strive to provide the most accurate information to our customers. Typographic or photographic errors are subject to correction.

TackleDirect reserves the right to refuse fulfillment of a product transaction in respect to any product or quantity of products, based solely on its own discretion and in accordance with any and all US and international laws. This right shall exist at all times, even after an order confirmation has been placed. This restriction is subject to change without prior notice under the sole discretion of TackleDirect.

### OUT OF STOCK PRODUCTS

**If delivery time is critical and you need to be 100% sure we can ship an item immediately, please contact us first.** We do not always know the inventory status in our warehouse or of our suppliers until a product is ordered. Discrepancies can occur, especially on unique items that are not stocked in our warehouse. Though we do our best to make sure the products we offer are always available as well as making sure our availability information is correct, we occasionally do not have available particular items that indicate In-Stock availability. Our inventory status indicators are not determined in real-time and are updated based on the known availability of specific items based on the last time we received updated warehouse or supplier information, which can vary. If an item you order is unavailable we will notify you via e-mail or phone.

### SALES TAX

TackleDirect is located in Egg Harbor Twp, New Jersey USA. We are required by law to collect a 7% New Jersey State sales tax on taxable items and shipping fees for orders delivered within New Jersey only. Clothing is non-taxable. However, technical apparel such as waders and related footwear are taxable items. On International orders, duty, customs, and any other taxes are the customer's responsibility.

### CONFIDENTIALITY

TackleDirect has created a privacy statement in order to demonstrate our firm commitment to privacy. We fully disclose our information gathering and dissemination practices for TackleDirect. Please see our Privacy and Security policies for more information about how we protect and honor your identity.