

# Limited Warranty Information

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at [www.alpine4u.com](http://www.alpine4u.com). When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

*This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim*



## VAC1500 Pond Vacuum



## Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging.

### Components:

- Part 1: Pond Vacuum (1)
- Part 2: Brush Head 1 (1)
- Part 3: Brush Head 2 (1)
- Part 4: Outlet Elbow (1)
- Part 5: Extendable Pole (1)
- Part 6: 16 foot hose (1)



1. Pond Vacuum



2. Brush head 1



3. Brush head 2



4. Outlet Elbow



5. Extendable Pole



6. 16 Foot Hose

### Assembling:

1. Connect the extendable pole (Part 5) to the pond vacuum (Part 1).
2. Connect the tubing hose (Part 6) to the outlet elbow (Part 4).
3. Connect the outlet elbow (Part 4) to the pond vacuum (Part 1).
4. Select the suitable brush head (Part 2 or Part 3).
5. Lock the brush head (Part 2 or Part 3) in place by closing the blue buckle. *See Figure 1.*
6. Insert battery into the handle box located at the end of the extendable pole (Part 5).



← Blue Buckle

### Operating Instructions:

1. Place the pond vacuum near the edge of the pond in the water.
2. Take the unconnected end of the hose and place it in an area where you want the debris to be placed
  - Be sure not to contort the hose.
3. Plug the pond vacuum to a nearby power outlet. Make sure the plug stays dry. Also, do not let the vacuum run dry.
  - **Refer to Figure 2 for the following steps**
4. To start the vacuum, push the black button once on the handle and make sure the red light is on.
  - Don't use vacuum out of water, or it will cause damage to the impeller.
5. To turn off the vacuum, push the black button once on the handle and make sure the red light is off.



Figure 2

6. Pull the pond vacuum out of the water when not in use.
7. To extend the pole, hold with one hand the silver part of the pole still and then twist the black handle with the other hand to the left. This will loosen the pole so you can adjust the sizing.
8. To lock into place, hold with one hand the silver part of the pole still and then twist the black handle with the other hand to the right.
9. Remove counterclockwise the large screw on the left side of the handle.
10. Remove counterclockwise the two small screws from the top of the handle.
11. Slide out the push button panel towards the top of the handle until removed.
12. Insert new battery under the push button panel and replace.

### Replacing the Battery:

1. Remove counterclockwise the large screw on the left side of the handle.
2. Remove counterclockwise the two small screws from the top of the handle.
3. Slide out the push button panel towards the top of the handle until removed.
4. Please use a tool similar to a box cutter to insert into the small open slot on the side of the button panel. Then lift to separate cover.
5. Then insert the new battery and close the button panel until clicked into place.
6. After replace button panel into the handle and insert screws until secure.

### Trouble Shooting & Caution

If you have any questions and/or problems, please contact the retail store you purchased this pond vacuum.

### Safety Instruction:

- Ensure that the power voltage and frequency to be utilized conforms to the power requirements specified on the product nameplate before use.
- Carefully examine the appliance after installation. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid a hazard.
- Never carry pond vacuum by the power supply cord. Disconnect the plug of the pond vacuum when not in use, before putting on or taking off parts or before cleaning.
- Children should be supervised to ensure that they do not play with the appliance.
- The electrical connection should be located in a water-proof area and should be at least 6 feet away from the edge of the pond.
- Keep the electrical connections dry!