

Return-Replacement Policy Agreement Form (Warranty replacement)

All goods supplied by ColorTonerExpert are of the highest quality. However, from time to time a product may be found to be faulty or defective. *Our warranty is limited to remanufactured/compatible products only and does not apply to repairs, cleaning or other expenses associated with your printer.*

Standard Cartridges have a 90 day replacement warranty, and Premium products have a 1 year replacement warranty.

Fill out the form below (completely, with all detailed information to avoid any delays). Incomplete information will not be processed. We will not be liable to all items that will be shipped back to us without tracking information.

NOTE: All replacement cartridges will be shipped by UPS Ground Shipping Service. Other shipping method requests will be charged to the customer at the customer's expense.

For Refund requests, send us an email at return@colortonerexpert.com, and we will contact you with additional instructions. For complete information on Returns, Refunds, & other company policies, please check our policies section in our website.

Thank You.

FULL NAME*			
ORDER #*			
Email*			
FAX NUMBER*			
Month/Day/Year*			
CARTRIDGE PART NUMBERS AND QUANTITY		QUANTITY*	PART NUMBER*
	COLOR		
	BLACK		
REASON* (Put a check on the box beside the reason. Also, attach a sample print.)		DEFECTIVE CARTRIDGE (LINE, BLACK DOTS, LIGHT PRINTS)	
		LEAKY CARTRIDGE	
		WRONG CARTRIDGE	
		WRONG PART NUMBER	
COMMENTS			

Fields marked with (*) are required. Please insure that you have included your correct email address before submitting.

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