

Please complete and take form with bag to authorized repair center; or place pink copy in front pocket of bag and ship to:

 Repair Center
 1000 Independence Drive
 Sullivan, MO 63080
 888-658-0717

REPAIR CLAIM NUMBER

 RC # **51330**

Please write repair center claim number on the outside of shipping carton.

Date: _____

Store Information

 Store Name/Branch # _____ Contact Name _____
 Shipping Address: Street _____ Phone Number (____) _____
 City/State/Zip _____ Fax Number (____) _____

Consumer Information

 Name _____ Home Phone _____
 Shipping Address: Street _____ Work Phone (____) _____
 City/State/Zip _____ Fax Number (____) _____
 E-Mail Address _____ Consumer Signature _____

Repair Information

 Style # _____ Color _____
 Please Describe Repairs Needed (Please be specific) _____

Please note that the lifetime warranty only covers manufacturer's defects. If damage is not due to a manufacturing defect, we will contact you regarding the cost of repair. Repairs require up to four (4) weeks.

 When repair is complete, ship my bag to (check one): My home address Store Address

 To approve the repair estimate, for non-warranted repairs, contact (check one): The Store Me, at the above work/home number (circle one)

Circle Area of Picture Which Best Identifies the Damage Described Above

On-Site Warranty Repair Information (To be completed by repair center)

Repair Code	Item Repaired/Procedure	Qty.	Total
To expedite service, please call us at 888-698-0717 to determine the appropriate repair facility		Shipping	
		Total Due	

 RP# _____
 Required for repairs over \$25.00

Please place pink copy in front pocket of bag.

White Copy: Customer Yellow Copy: Retailer Pink Copy: Submit to Victorinox Travel Gear