

Harveys Product Guarantee & Cleaning Service

All Harveys bags are made to ensure satisfaction and service for the natural life of the product. If, during its lifetime, your bag should require repair we offer a repair service. If the nature of the repair is due to a manufacturing defect we will gladly repair your bag free of charge. However, if the damage is not due to a manufacturing defect there will be a \$20 service charge for each repair needed.

Harveys also offers a cleaning service. The cleaning is \$20 and will include the cost of shipping your bag back to you. Please be aware that not all stains can be removed but we will do our best to restore your bag to its original condition.

To send your bag in for service, please fill out the information below. You can mail your bag to:

Attn: Repairs/ Cleaning
2907 Oak St
Santa Ana, CA. 92707

**Please use a traceable and insured shipping method. Otherwise, Harveys cannot guarantee credit for your return, nor will we be held responsible for the lost package.*

Please check one:

- Cleaning
- Repair
 - Repair broken foot
 - Replace Handles
 - Replace lining
 - Replace bottom of bag
 - Replace zipper
 - Other, please use reverse side for additional information or explanations

Name: _____

Email: _____

Daytime Telephone Number: _____

Return Shipping Address: _____

Method of payment (if applicable):

- Check enclosed (make all checks payable to Harveys)
*Checks for California residents need to include 7.75% sales tax equaling \$1.55

Card Number: _____

Exp Date: _____

Name on card: _____

Billing zip code: _____

Signature: _____