Warranty
Ultrasonic Cleaners, when used in accordance with manufacturer’s instructions and under normal use, are guaranteed for one year parts and labor and an additional year of parts only. Within the period guaranteed, manufacturer will repair or replace free of charge, at its sole discretion, all parts that are defective because of material or workmanship, not including costs for removing or installing parts. Liability, whether based on warranty, negligence or other cause, arising out of and/or incidental to sale, use or operation of the transducer elements, or any part thereof, shall not in any case exceed the cost of repair or replacement of the defective equipment, and such repair or replacement shall be the exclusive remedy of the purchaser, and in no case will we be responsible for any and/or all consequential or incidental damages including without limitation, and/or all consequential damages arising out of commercial losses.

⚠️ CAUTION ⚠️

⚠️ Do not place parts or containers directly on the bottom of the cleaning tank; use a tray or wire to suspend items.

⚠️ Do not allow the solution to drop more than 1”1/2 inch below the top of the tank.

⚠️ Do not ever use alcohol, gasoline, or flammable solutions. Doing so could cause a fire or explosion. Use only water-based solutions.

⚠️ Do not use mineral acids. These could damage the tank.
Contents

1. Safety Precautions
2. Introduction
3. Ultrasonic Cleaners
4. Accessories
5. Unpacking Your Cleaner
6. Installing Your Cleaner
7. Equipment Specifications
8. How Ultrasonic Cleaning Works
9. Operating Your Cleaner
10. Draining Your Cleaner
11. Optimizing Your Cleaner
12. Application Hints
13. Cleaning Methods
14. Cleaning Solution
15. Trouble Shooting
16. Service Information
Before using your Ultrasonic Cleaner, please read and thoroughly understand these safety precautions. Failure to follow them may result in serious personal injury or property damage.

To avoid electrical shock:

- Unplug from power source before filling or emptying the tank.
- Keep the control panel and the area around the cleaner clean and dry -- wipe up solution which spills over the tank brim. Water and high voltage can cause electrical shock.
- Do not operate the cleaner without proper grounding.
- Do not remove the grounding prong on the line cord plug.
- Do not disassemble your cleaner -- high voltage inside the cleaner is dangerous.
- Do not immerse the cleaner in water.

To prevent personal and/or property damage:

- Operate the cleaner with a vented cover or no cover.
- Use water-based solutions.
- Do not ever use alcohol, gasoline, or flammable solutions. Doing so could cause a fire or explosion and will void your warranty. Use only water-based solutions.
- Do not ever use mineral acids. These could damage the tank.
- Do not touch the stainless steel tank or cleaning solution -- they may be hot.
- Do not allow fluid temperature to exceed 70°C (160°F).
- Do not place your fingers or hands into the tank while the cleaner is operating. Doing so may cause discomfort and possible skin irritation. Avoid contact with solutions and provide adequate ventilation.
- Do not use solutions containing chlorine bleach.

To prevent damage to the cleaner:

- Change your solution regularly.
- Do not cover vents on the housing.
- Do not operate the cleaner dry.
- Do not place parts or containers directly on the bottom of the cleaning tank; use a tray or wire to suspend items. Failure to comply may cause transducer damage and will void your warranty.
- Do not allow the solution to drop more than 1½ inch from top of tank with heat or ultrasonics on. Failure to comply may cause transducer and/or heater damage and will void your warranty. The fill line is 1” from top of the tank.
Introduction

Ultrasonic Cleaners

These SH-Series line of ultrasonic cleaners includes seven models with sizes ranging from 46 Liter (18 gallon), 28 Liter (7.5 gallon), 17 Liter, 15 Liter (4 gallon), 10 Liter, 6 liter, 4 liter, 3 Liter, 2 liter, and 0.7 liter. Each model is constructed using durable industrial style 40 kHz transducers. These provide increased cleaning power along with built in sweep frequency to ensure uniform cleaning activity throughout the bath. The five larger sizes have built in drains. Each model has a digital timer and mechanical thermostat, with a power switch/fuse in the rear of the machine.

When you first fill your unit, or refill it with fresh solution, use warm water for the solution. Turn on the heater (Rotate the HEAT knob to 45, if available. The 0.7 liter units don’t have a heater.), turn on the ultrasonics (press the green on touch screen button, and use the arrow buttons for timing purposes), add the cover, and the solution will heat quickly to temperature.

Accessories For Your Cleaner

Accessories include a cover and a mesh basket.

Unpacking Your Cleaner

Please check your cleaner and its carton carefully for any external or internal damage. If you find damage, contact your shipping carrier immediately, before contacting your distributor. Please retain your packaging for future use.

Installing Your Cleaner

Check the plate on the back of the cleaner for correct power requirements. Position your cleaner within easy reach of a standard grounded electrical outlet. Do not place the cleaner on a circuit which could become overloaded.
If your cleaner does not operate correctly, first refer to the troubleshooting section for possible causes, or contact an authorized service center listed at the back of this manual, for additional information.

**Equipment Specifications**

<table>
<thead>
<tr>
<th>Tank Capacity</th>
<th>Ultrasonic Frequency Khz</th>
<th>Unit Dimensions (L x W x H)</th>
<th>Tank Dimensions (L x W x H)</th>
<th>Weight</th>
<th>Power Supply</th>
<th>U.S. Power (Watts)</th>
<th>Warranty</th>
<th>Heat (w/ Temp Control)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.7 Liter</td>
<td>40 Khz</td>
<td>6.5&quot; x 4.5&quot; x 6.5&quot; (L x W x H)</td>
<td>6&quot; x 3.5&quot; x 2.5&quot; (L x W x H)</td>
<td>3 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>40 W</td>
<td>40 W</td>
<td>No</td>
</tr>
<tr>
<td>2 Liter</td>
<td>40 Khz</td>
<td>7.5&quot; x 7&quot; x 8.5&quot; (L x W x H)</td>
<td>6 x 5.25&quot; x 3.75&quot; (L x W x H)</td>
<td>5.5 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>80 W</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>3 Liter</td>
<td>40 Khz</td>
<td>10.5&quot; x 8&quot; x 8.5&quot; (L x W x H)</td>
<td>9&quot; x 5.5&quot; x 4&quot; (L x W x H)</td>
<td>8 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>120 W</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>4 Liter</td>
<td>40 Khz</td>
<td>13&quot; x 7.7&quot; x 10 (L x W x H)</td>
<td>12&quot; x 6&quot; x 3.75&quot; (L x W x H)</td>
<td>10.5 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>180 W</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>6 Liter</td>
<td>40 Khz</td>
<td>14&quot; x 8&quot; x 11.5&quot; (L x W x H)</td>
<td>12&quot; x 6&quot; x 6&quot; (L x W x H)</td>
<td>12 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>180 W</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>10 Liter (2.5 Gallon)</td>
<td>40 Khz</td>
<td>13&quot;x11&quot;x14.5&quot; (L x W x H)</td>
<td>11.5&quot;x9&quot;x6&quot; (L x W x H)</td>
<td>18 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>600 W (300W Ultra &amp; 300W Heat)</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>15 Liter (4 Gallon)</td>
<td>40 Khz</td>
<td>13.5 x12.5 x15.5&quot; (L x W x H)</td>
<td>12&quot; x 11&quot; x 6&quot; (L x W x H)</td>
<td>40 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>1000 W (500 Ultra &amp; 500 Heat)</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>17 Liter (4.6 Gallon)</td>
<td>40 Khz</td>
<td>13&quot;x14&quot;x15&quot; (L x W x H)</td>
<td>12&quot;x11&quot;x8&quot; (L x W x H)</td>
<td>40 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>900 W (500 Ultra &amp; 400 Heat)</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>28 Liter (7.5 Gallon)</td>
<td>40 Khz</td>
<td>24&quot; x 13 &quot; x 15&quot; (L x W x H)</td>
<td>19.5&quot; x 11&quot; x 8&quot; (L x W x H)</td>
<td>60 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz</td>
<td>1120 W (720 Ultra &amp; 500 Heat)</td>
<td>1yr prts/lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
<tr>
<td>46 Liter (18 Gallon)</td>
<td>28/40 Khz</td>
<td>26&quot; x 22&quot; x 15&quot; (L x W x H)</td>
<td>24&quot; x 19&quot; x 9&quot; (L x W x H)</td>
<td>180 lbs.</td>
<td>AC 100 ~ 120v, 50 / 60Hz or 220/240 V</td>
<td>2400 W (1200 Ultra &amp; 1200 Heat)</td>
<td>1yr prts + lbr + 1 yr parts.</td>
<td>Yes</td>
</tr>
</tbody>
</table>
How Ultrasonics Work

Dirty items come clean in ultrasonic cleaning systems when millions of superheated bubbles scrub grime and oxidation away with stunning results. How? Through the process of de-cavitation.

Ultrasonic cleaning systems send high frequency sound waves ripping through an ultrasonic cleaning solution leaving superheated bubbles in the waves’ wake. When these bubbles, called cavitations, collapse, called decavitation, the heat and energy of their implosions work with the specially formulated ultrasonic cleaning solution to remove dirt, oils, residue, and oxidation from the surface of the contaminated item.

Imagine the ability to get into the tiniest of nooks and crannies where dirt and grime hide, and then imagine scrubbing that surface ultra clean. With conventional cleaning – brushes, rags and elbow grease – this task seems impossible. But the cavitating cleaning action of an ultrasonic cleaning system does just that – It goes where brush bristles can’t.

What is Ultrasonic Cleaning Technology?

Ultrasonic cleaning technology is high frequency sound waves creating a phenomenon in a fluid called cavitating action, or cavitations. Cavitations, the superheated bursting of bubbles in a fluid, are what make ultrasonic cleaning work.

How Can Sound Waves and Ultrasonic Cavitations Clean?

When a sound wave travels through fluid, it stretches and compresses the fluid to transmit sound. When the sound wave’s amplitude increases to a threshold level, when the fluid cannot hold the “stretch” of the sound wave, the sound wave energy literally tears the water apart and vacuum bubbles are formed.

Each vacuum bubble grows in size until it can grow no more – equilibrium is reached between the bubble and the fluid – at equilibrium, the bubble is compressed by the surrounding fluid pressure until it collapses. At collapse, a tiny liquid jet is created in the bubble’s place.

Each liquid jet creates estimated temperatures and pressures of over five thousand degrees Celsius and ten thousand PSI when the collapse occurs. The extreme pressure and temperature of the jet provides the phenomenon responsible for the effective ultrasonic cleaning action. This action occurs millions of times, over and over, while the sound waves are traveling through the fluid.

Ultrasonic Cleaning Cleans Every Nook and Cranny

When the item being cleaned is submerged in the ultrasonic tank’s fluid, the millions of jets created by ultrasonic energy are capable of reaching into fine depressions and
intricate details. Every surface area is exposed to the ultrasonic cleaning action; cracks, crevices and hard to reach corners of every nook and cranny get cleaned by the ultrasonic cavitating action. Ultrasonic sweep cleaning technology enhances the system’s ability to clean.

**Ultrasonic Cleaning Power and Frequency**

Ultrasonic system power is rated in how much energy, in watts, is generated in the ultrasonic tank. Higher power systems generally mean shorter part immersion times in the fluid.

The ideal cleaning frequency is determined by the size of dirt being cleaned. Simply speaking, higher frequencies are more capable of removing smaller particles, lower frequencies are better suited for large dirt particles. Many SharperTek® ultrasonic systems can be configured with multi-frequency technology, giving you the benefit of multiple cleaning frequencies in a single design package.

**Operating Your Cleaner**

If this is the first time you are using the cleaner, please read this whole section before operating your cleaner.

**Operating Your SH-Series Cleaner**

SH-SERIES Panel (Note: there is no heat light indicator or temp control knob for 0.7 L)
SH-Series 0.7 Liter (No Heat)

Explaination of Controls

<table>
<thead>
<tr>
<th>Control</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEAT</td>
<td>Activates heat to 70 C Maximum.</td>
</tr>
<tr>
<td>TIMER</td>
<td>Activates ultrasonics and sets time.</td>
</tr>
<tr>
<td></td>
<td>Turn Knob to desired heat. Turn clockwise to hold position for continuous heat operation.</td>
</tr>
</tbody>
</table>

Before You Start Cleaning

CAUTION!

- Do not place parts or containers directly on the bottom of the cleaning tanks; use a tray or wire to suspend items.
- Do not allow the solution to drop more 1 ½” from top of tank.
- Do not ever use alcohol, gasoline or flammable solutions. Doing so could cause a fire or explosion. Use only water-based solutions.
- Do not ever use mineral acids. These could damage the tank.

Failure to comply with these cautions will void your warranty.
Step | Action
---|---
1 | Select your cleaning solution (refer for solution effects on metals)
2 | Allowing for the volume of the parts you will be cleaning and operation level line (one inch from the top)
3 | Add cleaning solution to the tank of water
4 | Plug the cleaner into a ground outlet

**NOTE:**
If this is the first time you are running the cleaner, or if you have changed cleaning solution, you must degas the solution. If not, skip to “**Cleaning Items**”.

### Degassing

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Turn the HEAT ON (Unless its 0.7 Liter)</td>
</tr>
<tr>
<td>2</td>
<td>Turn the TIMER to 5-10 and let the cleaner run to allow the solution to “degas”.</td>
</tr>
</tbody>
</table>

### Cleaning Items

**NOTE:** To stop ultrasonics at any time, press red off button.

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Set the TIMER for the amount of time you wish the items to be cleaned.</td>
</tr>
<tr>
<td>2</td>
<td>Place the items into a basket.</td>
</tr>
<tr>
<td>3</td>
<td>Slowly lower the basket into the tank. Do not allow items to contact the tank bottom.</td>
</tr>
<tr>
<td>4</td>
<td>When items are clean and time is up, slowly remove them from the cleaner.</td>
</tr>
<tr>
<td>5</td>
<td>Rinse the clean items with clean water and dry them, if necessary.</td>
</tr>
</tbody>
</table>

### Operating Your Cleaner

![Operating Your Cleaner Image]
Control Function
On button Green touch button located on the left lower half of panel. Press to activate power to cleaner.
Off button Red touch button located on the middle lower half of panel. Press to deactivate power to cleaner.
Timer control buttons The two blue touch buttons located in between the on/off buttons. Use to select the amount of time you want the machine to run. Up arrow increases time by 5 minutes and down arrow decreases time by 5 minutes. Note: machine will power off when timer is finished.
Digital Timer Display Displays select time for cleaning.
Temperature Knob Located on the right side of panel. Used to set cleaner at desired temperature (in Celsius). The temperature ranges from 0° Celsius to 70° Celsius.
Heat Light Indicator Red “Heat Light Indicator” turns on indicating that the heat on cleaner is active.

Draining Your Cleaner

⚠️ Warning ⚠️
Do not immerse the cleaner in water. Unplug the cleaner from the power source.

0.7L, 2L, 3L, 4L, and 6L models do not have a drain. To empty, use the side of the rim to pour the used solution into a waste disposal unit, rinse the tank thoroughly and refill with new solution.
The 10 Liter, 15 Liter (4 gallon), 17 Liter, 28 Liter (7.5 gallon), and 46 Liter (18 gallon) models include a drain. (Drain not attached. Thread sealant and do not over tighten.)

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Place the cleaner to allow easy reach of the drain tube into a waste disposal unit.</td>
</tr>
<tr>
<td>2</td>
<td>Remove the thread protecting cap from the end of the cleaner's drain pipe. This will expose the white Teflon sealing tape on the drain pipe's threads.</td>
</tr>
<tr>
<td>3</td>
<td>Hand tighten the drain valve onto the drain pipe over the white Teflon sealing tape. Finish tightening the valve in place using on adjustable or a 21mm wrench. Tighten the valve no more than one full turn when using the wrench until the handle is on top. CAUTION: Over tightening of the valve can cause damage to the ultrasonic tank. Always use Teflon sealing tape or a sealing paste designed for use with stainless steel if retightening or refitting of the drain valve is required.</td>
</tr>
<tr>
<td>4</td>
<td>Hand tighten the hose adaptor into the end of the drain valve. Slide the drain tube over the barbed hose adaptor end.</td>
</tr>
<tr>
<td>5</td>
<td>Close the drain valve by turning the handle perpendicular to the valve body and the cleaner is ready to fill with solution. To open the valve and drain the cleaner, turn the handle so that it is in line with the valve body.</td>
</tr>
</tbody>
</table>

Optimizing Your Cleaner

**Tanks:**

**Cleaning** - check the tank for contamination whenever you change solution. If necessary, remove contaminants with a nonabrasive cloth and water.

**Emptying** - always unplug the cleaner before emptying the tank. Empty the solution into a waste disposal unit.

**Filling** - always unplug the line cord before filling the tank. Fill the cleaner to the operating level (one inch from the top with beaker/tray in place), using warm tap water.

**Low solution level** - will cause the cleaner to fail. When you remove heavy or bulky loads from the cleaner, the solution level may drop below the operating level. If so, be sure to replace lost solution and degas, if necessary, depending on the amount used.

**Overload** - do not rest any items on the tank bottom. Weight on the tank bottom dampens sound energy and will cause damage to the transducer. Instead, use a tray and/or beaker positioning cover to support all items. Allow at least one inch between the tank bottom and the beaker or receptacle for adequate cavitation.

**Covers** - allow the cleaner to heat up faster, to a higher temperature, and avoid excessive liquid evaporation.
Temperature

**Heater** - the heater may cause some discoloration of the tank wall. This is normal and will not affect the performance of the unit.

**Solution** - the fastest method to heat your cleaner is to fill with warm solution, use heat, ultrasonics (which also adds heat), and a cover.

**Solution activity** - the amount of visible activity is not necessarily related to optimum cavitation for cleaning.

**Degassing** - fresh solutions contain many dissolved gases (usually air), which reduce effective ultrasonic action. Although solutions will naturally degas over time. Solutions that have been sitting unused for 24 hours or longer have reabsorbed some gases.

**Heat** - increases the chemical activity of cleaning solutions.

**Surface tension** - can be reduced by adding solution to the bath. Reduced surface tension will increase cavitation intensity and enhance cleaning.

**Solvents** - never use solvents. Vapors of flammable solutions will collect under the cleaner, where ignition is possible from electrical components.

**Renewal** - replace cleaning solutions often to increase ultrasonic cleaning activity. Solutions, as with most chemicals, will become depleted over time. Solutions can become contaminated with suspended soil particles which coat the tank bottom, inhibiting ultrasonic activity.

Application Hints

⚠️ **CAUTION** ⚠️

Never clean novelty or inexpensive jewelry in the cleaner. The combination of heat and vibration may loosen a cement-held setting.

Never clean gemstones such as emerald, amethyst, pearl, opal, coral, turquoise, peridot or lapis lazuli in the cleaner.

**First time cleaning** - first experiment with one piece, then proceed with the remainder.

**Solution level** - Be sure to maintain solution level within 1 ½" of top of the tank. Surface activity can vary with liquid level.

**Load size** - It is faster and more efficient to run several small loads rather than a few big loads.
Placing items - Never allow items to sit on the bottom of the tank. Always place them in a tray or beaker or suspend in the solution.

Rinsing items - After cleaning, use a clean water bath to rinse away chemicals adhering to items.

Lubricating items - When necessary, re-lubricate items immediately after cleaning.

Drying items - Air drying at room temperature works for some items. Place parts requiring faster drying time under hot air blowers or in ovens.

Cleaning Methods
There are two methods of cleaning - direct and indirect. Each has advantages and disadvantages. When in doubt, run test samples using both methods to decide which one produces the best results for you.

Direct method
- Items in perforated insert tray
- Item suspended

How it works:
- Fill the tank with warm water and a cleaning solution.
- Place the items to be cleaned in a perforated tray and lower them into the tank. You can also suspend items on a wire and then immerse them in the solution.

The advantages of this method are the simplicity of operation and cleaning effectiveness.

Indirect method
- Items laid randomly in solid insert tray
- Items placed in beakers

How it works:
- Fill the tank with warm water and a cleaning solution.
- Pour your solution medium into one or more beakers or into a solid insert tray.
- Place the beakers in a beaker positioning cover or a solid insert tray to fit your cleaner. Beakers should not touch the tank's bottom.

The advantages of this method are:
- Removed soil stays in the beaker or tray so you can easily examine, filter or discard it.
- You can use one or more solutions at the same time.
- Two completely different cleaning solutions.
- One beaker or tray with a cleaning solution and one with a rinse solution.

• Cleaning solution in your tank needs to be changed less often.

Cleaning Solutions

⚠️ CAUTION ⚠️

⚠️ Do not use alcohol, gasoline, bleach, mineral acids, solutions with a flash point, semi-aqueous or combustible liquids in ultrasonic tanks, or you will void the warranty.
Only use non-flammable solutions and water-based solutions.

Solution Types

Water-based solutions are either slightly acidic or alkaline. They include detergents, soaps and industrial cleaners designed to remove specific soils.

Acidic water-based solutions: remove rust, tarnish or scale. They range from mild solutions that remove tarnish, to concentrated, and inhibited acidic solutions that remove investment plaster, milk-stone, zinc oxide and rust from steel and cast iron as well as smut and heat-treat scale from hardened steel.

Alkaline water-based solutions: include carbonates, silicates and caustics. These cause emulsifying action, which keeps soil from redepositing on the cleaned surface, and improves cleaning action in hard water.

<table>
<thead>
<tr>
<th>Alkaline strength</th>
<th>Removes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mild</td>
<td>Light oils and greases, cutting oils and coolant compounds.</td>
</tr>
<tr>
<td>Mild to Strong</td>
<td>Heavy grease and oil, waxes, vegetable oils, inks, wax or fat-base buffing and polishing compounds, milk residues and carbohydrates.</td>
</tr>
<tr>
<td>Heavy-duty</td>
<td>Mill scale; heat-treat scale, corrosion or oxides.</td>
</tr>
</tbody>
</table>

Change the cleaning solution periodically. Cleaning solutions can become contaminated with suspended soil particles which coat the tank bottom. This coating dampens the ultrasonic action and reduces cleaning efficiency. Certain solutions will cavitate better than others. Contact your local distributor for further information.

Heat and cavitation: increase the chemical activity of cleaning solutions. Some materials may be damaged by this stronger chemical action. When in doubt, test run samples of items to be cleaned. Caustic solutions: used to remove rust from steels, metal alloy corrosion and a variety of tenacious soils.

Solution Amounts

Solution amounts may vary. The amount you use depends on the detergent and the type of soil to be removed. Follow instructions on the solution container and refer to the table below for the effects of solutions on metals.
Chemicals Harmful to Your Tank

The following chemicals will harm your ultrasonic tank and the action of ultrasonics and higher operating temperatures will increase their chemical activity. Do not use these or similar chemicals directly or in dilution in your ultrasonic tank or you will void your warranty.

- Acetophenone
- Aluminum Chloride
- Aluminum Fluoride
- Aluminum Sulphate
- Ammonium Bifluoride
- Ammonium Chloride
- Ammonium Hydroxide
- Amyl Chloride
- Antimony Trichloride
- Aqua Regia
- Bromine
- Calcium Bisulfate
- Calcium Bisulfite
- Calcium Hypochloride
- Chloracetic Acid
- Chloric Acid
- Chlorine, Anhydrous
- Chromic Acid
- Copper Chloride
- Copper Fluoborate
- Ethyl Chloride
- Ferric Chloride
- Ferrous Chloride
- Ferris Sulfate
- Fluoboric Acid
- Fluorine
- Hydrobromic Acid
- Hydrochloric Acid
- Hydrocyanic Acid
- Hydrofluoric Acid
- Hydrofluosilicic Acid
- Iodoform
- Mercuric Chloride
- Muriatic Acid
- Phosphoric (crude)
- Sodium Hypochlorite
- Potassium Chloride
- Stannic Chloride
- Stannous Chloride
- Sulfur chloride
- Sulfuric Acid
- Zinc Chloride

Solution Effects on Metals

<table>
<thead>
<tr>
<th>Cleaning Agent</th>
<th>Steel</th>
<th>Brass</th>
<th>Magnesium</th>
<th>Zinc</th>
<th>S. Steel</th>
<th>Tin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optical (1)</td>
<td>None</td>
<td>none</td>
<td>none*</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Jewelry (1)</td>
<td>None</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Oxide (2)</td>
<td>None</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Remover 1831</td>
<td>None</td>
<td>slight</td>
<td>attacks</td>
<td>attacks</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Electronic cleaner 1220</td>
<td>Slight</td>
<td>slight</td>
<td>attack</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>General (1)</td>
<td>None</td>
<td>none</td>
<td>slight</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Purpose 1220</td>
<td>None</td>
<td>none</td>
<td>slight</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>Metal (1)</td>
<td>None</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
<td>none</td>
</tr>
<tr>
<td>1852</td>
<td>None</td>
<td>none</td>
<td>attacks</td>
<td>attacks</td>
<td>none</td>
<td>slight</td>
</tr>
<tr>
<td>Rust (3)</td>
<td>None</td>
<td>none</td>
<td>attacks</td>
<td>attacks</td>
<td>none</td>
<td>slight</td>
</tr>
</tbody>
</table>

(1) = Alkaline; (2) = Acidic; and (3) = Caustic.

Warning

*Free hydrogen may be released if solution comes in contact with reactive metals.

** No effect if solution temperature is less than 140°F.
**Troubleshooting**

If your cleaner does not operate satisfactorily, please check the tables below for possible causes before calling your authorized service center.

---

### Warning

High voltage inside - dangerous shock hazard.

**DO NOT** attempt to disassemble or repair the cleaner.

---

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaner will not start.</td>
<td>Cleaner not plugged in properly</td>
<td>Plug into functioning electrical outlet.</td>
</tr>
<tr>
<td></td>
<td>Rear power switch not in on position.</td>
<td>Press power switch ON.</td>
</tr>
<tr>
<td></td>
<td>Lose terminal.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bad touch pad panel.</td>
<td>Call nearest authorized service center.</td>
</tr>
<tr>
<td></td>
<td>Digital timer - Start button malfunctioning.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Blown fuse.</td>
<td>Replace with identical fuse or Call service center. nearest authorized</td>
</tr>
<tr>
<td>Cleaner operates but does not heat solution.</td>
<td>Heater malfunction</td>
<td>Call nearest authorized service center.</td>
</tr>
<tr>
<td></td>
<td>Mechanical Thermostat - HEAT not set to ideal temperature</td>
<td>Turn heat ON.</td>
</tr>
<tr>
<td></td>
<td>Lose terminal or bad heater.</td>
<td></td>
</tr>
<tr>
<td>Clogged drain</td>
<td>Clogged drain.</td>
<td>Open drain.</td>
</tr>
</tbody>
</table>

---

### Warning

High voltage inside - dangerous shock hazard.

**DO NOT** attempt to disassemble or repair the cleaner.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaner operates but does not maintain set temperature.</td>
<td>Malfunctioning heater or sensor components.</td>
<td>Call nearest authorized service center.</td>
</tr>
<tr>
<td>Cleaner operates but display does not function.</td>
<td>Interrupted calibration sequence.</td>
<td>Press SET DISPLAY.</td>
</tr>
<tr>
<td></td>
<td>Timer board malfunctions.</td>
<td>Call nearest authorized service center.</td>
</tr>
<tr>
<td></td>
<td>Bad touchpad panel.</td>
<td></td>
</tr>
<tr>
<td>Decreased ultrasonic activity.</td>
<td>Solution is not degassed.</td>
<td>Make sure that tank was filled with warm tap water plus cleaning solution and has run 5-10 minutes.</td>
</tr>
<tr>
<td></td>
<td>Solution is spent.</td>
<td>Change solution.</td>
</tr>
<tr>
<td></td>
<td>Solution level is incorrect for load.</td>
<td>Adjust solution to within 1 ½” from top of tank, filled with warm tap water.</td>
</tr>
<tr>
<td></td>
<td>Tank bottom is covered with soil particles.</td>
<td>Empty, then clean tank with warm water.</td>
</tr>
<tr>
<td></td>
<td>Using deionized water in the tank.</td>
<td>Wipe with a nonabrasive cloth.</td>
</tr>
<tr>
<td></td>
<td>Deionized water does not cavitate as actively as soapy tap water.</td>
<td></td>
</tr>
</tbody>
</table>

**Service Information**

With normal use, your Ultrasonic Cleaner should not require servicing. However, if it fails to operate satisfactorily, first try to diagnose the problem by following the suggestions in the Troubleshooting Guide.

⚠️ **Warning** ⚠️

**High voltage inside the cleaner is dangerous.**

If you find that your cleaner needs repair, carefully pack and return it to Sharpertek. If under warranty, remember to include proof of purchase.

Your cleaner will be shipped by ground service unless you specify otherwise.

**Technical Support:**

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Auburn Hills MI 48326  
USA | Tel: 248-340-0593  
Fax: 248-340-6189  
Sales1@sharpertek.com |