



All the tools you need for aircraft maintenance & repair!

<p><b>FedEx / UPS return to:</b>          Styles Logistics, Inc.          29 Styles Way          Lagrangeville, NY 12540</p> <p><b>US Mail returns ship to:</b>          Styles Logistics, Inc.          30 Airway Drive, Suite 2          Lagrangeville, NY 12540</p>	<p><b>Who Are You:</b></p> <ul style="list-style-type: none"> <li>▪ Name:</li> <li>▪ Address:</li> <li>▪ Address:</li> <li>▪ Phone Number:</li> <li>▪ E-Mail Address:</li> </ul> <p><b>Original Invoice Number:</b>          ** Please also indicate "Return" &amp; your Invoice "#" on shipping package.</p>
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### AvMRO.com Return Form

Part Number	Quantity	Description	Reason for Return

### Return Policy

If you are not 100% satisfied with your purchase, we will be happy to accept your purchase from our company for a full refund. We believe that in order to have the best possible online shopping experience, our customers should feel as comfortable as humanly possible. So if for whatever reason you're not happy with your purchase, please fill out the above return form and send that unit(s) back.

With our 30 day return policy, there are no special catches or exceptions. All we ask is that you send the items back to us in the original packaging, and make sure that the merchandise is in the same condition.

- You can return your purchase for up to 30 days from the purchase date.
- Products must be in the condition you received them and in the original box and/or packaging. Any electronic product that has been opened and/or used cannot be returned unless the unit was received defective. Opened DVDs and software may be exchanged for the same title only.
- Spark Plugs removed from the original factory packaging are not returnable.
- **Have a Gill or Concorde Battery that has died?** To start the "Warranty Procedure" please start by giving Gill (800-456-0070) or Concorde (626-813-1234) a shout. Once you have an official RMA# from either company give us a shout, 888-759-4335, so we can get you a replacement battery shipped pronto!
- Once your return is received and inspected by our warehouse staff (usually within 72 hours of receipt), we will process your refund and automatically apply a credit to your credit card or original method of payment within 7 days. Please note that depending on your credit card company, it may take additional 2-10 business days after your credit is applied.

On time and accurate shipments is something we strive to achieve 100% of the time but reality is we do this 99.9999% of the time. If you are in the .1 percentile please accept our apologies for letting you down! To make this unfortunate return as painless as possible please e-mail [service@avmro.com](mailto:service@avmro.com) or call 888-759-4335 between 9AM-5PM (EST) so we can remedy the situation as quickly as possible using our FedEx or UPS account. If it's any consolation, the person who was responsible for the mix up has been publicly flogged in front of the entire company while he was forced to sing "It's a Mistake" by "Men at Work".