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Warranty Statement Effective June 1, 2016

Converters/Transducers, Generators, and Cables are warranted to be free from defects in material and workmanship for three years from date of original shipment from tributek or for 2,080 hours of ultrasound-on time, whichever is less. Sonicating tooling is warranted to be free from defects in material and workmanship for 30 days from original shipment from tributek, except sonicating microtips, because of high amplitude, have no warranty. Boosters and other goods are warranted to be free from defects in material and workmanship for one year from date of original shipment from tributek. Warranty remedy is limited to repair/replacement of the defective product one time only (generators may be repaired or replaced more than once as required).

Product suspected defective is to be shipped to arrive at our facility on or before the warranty expiration date. Contact us by phone or e-mail prior to shipment for a Return Material Authorization number and provide a prepaid return shipping label or give a credit card number, PayPal account name or UPS account number to charge shipping for the replacement item. We will refuse COD or collect shipments and items arriving without a Return Material Authorization number. RMA number and return shipping instructions must appear on a packing list in an external envelope on the package.

Warranty will be void if product is suspected to have been damaged or abused. Evidence of abuse includes, but is not limited to, evidence of items having been dropped, severely elongated spanner holes, stripped threads, pipe wrench marks, water marks or corrosion inside the housing, etc. Warranty does not cover normal wear and tear. Galled mating surfaces are considered normal wear and tear and are not covered under warranty.

Warranty can be transferred one time only to a new owner by notifying us of the contact information for the new owner within 90 days of original shipment from tributek and receiving confirmation of warranty transfer from us. Regardless of date of transfer, warranty still dates from original shipment by tributek. Warranty is valid for the owner listed in our records only.

There is no other warranty, expressed or implied, including any warranty of merchantability or fitness for any particular purpose. This warranty statement may be amended from time to time without notice and will be effective for any product shipped after the effective date.