

# Spicy Lingerie Return Policy and Easy Return Form

Thank You For Your Order and Business.

## ABOUT RETURNS :

If you need to Return or exchange an item, there is no need to contact us or email us.  
Simply Send the item/s back with the original packing, tags attached, and in its new original condition.

**\*COSTUMES, HOLIDAY ITEMS AND COSTUME ACCESSORIES ARE NOT RETURNABLE.**

Costumes can be exchanged for different sizes of the same costume only.

## \* PLEASE NOTE :

**\*ALL PANTIES, THONGS, CHAIN MAIL, WIGS, HOSIERY, TEDDYS, VINYL and LEATHER are NOT RETURNABLE.**  
(HOSIERY Includes BODYSTOCKINGS, STOCKINGS, and PANTYHOSE)

**ALL CLOSEOUT AND CLEARANCE ITEM SALES ARE FINAL.**

## \* PLEASE RETURN MERCHANDISE PROMPTLY.

Returned Items that are NOT RETURNABLE or USED will be REFUSED back to you.  
We will gladly issue a Refund for all items returned within 30 days of the date you received the goods.  
Please do not attempt to return items after 30 Days or they will be refused.

All Shoe Returns Must include the original shoe box.

However Please DO NOT USE the shoes original Box directly as a Shipping Box to send back the Return.  
All Returns on High Heels and Boots are subject to a 15% restocking fee.

Once your return is received and the refund has been processed, you will receive an email confirmation.  
For your return, Please allow at least 7-10 business days for your refund to be reflected to your credit Card.  
To Keep the lowest price possible and to continue our free gift offer,  
All shipping charges are non-refundable and There will be a \$3.00 handling Fee For Your return.  
Any Packages that are refused back to us by UPS will result in 15% restocking fee.

For **Exchange:** Simply place a new order on the website for the item/s you want to exchange for  
and send the original item/s back for a refund.

## ABOUT BACKORDERS:

When an item is listed as (Back order from manufacturer ) . It means the item is temporarily out of stock.  
Back order item will be shipped once available from manufacturer, you will not be charged for the back order  
until it actually ships out from our warehouse. To cancel your back order. Please email us at

[Cancel@spicylingerie.com](mailto:Cancel@spicylingerie.com)

There is No additional shipping or handling costs for your back order to be shipped.

## RETURN ADDRESS:

20621 E. Valley Blvd. #A  
Walnut. CA 91789

Have more questions ? CONTACT US : [help@spicylingerie.com](mailto:help@spicylingerie.com)

**RETURN FORM : (You MUST include your ORDER NUMBER on this form )**

Today 's date :				
/ /				
Your Full Name :				
Contact Number:				
Order number#				
Exchange New order #				
<b>RETURN FORM</b>				
QTY	ITEM CODE	Reason For returning	UNIT PRICE	SIZE

Comments:
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