

Thank you for your recent RPMSports USA order. Returning items for exchange or credit is easy. Please note the following process for returning any items to RPM Sports USA.

1. We will gladly accept returns for exchange or credit *up to 14 days after receipt* only if items have not been worn or washed and all tags are still attached. The item(s) must be in original sale condition.

2. Please Email the address listed below or call prior to sending any items back to us. You will be given a Return Authorization number to expedite the return. Please mark this number on paperwork provided in your return as well as mark clearly on the outside of the shipping package. We are not responsible for the delivery or refusal of any items returned without this information. **Any items returned without an RA number** become the property of RPMSports USA. Additional store policies can be found by visiting our website at <http://www.rpmsportsusa.com/info.html>

For quality control purposes, please take a few moments to indicate reason for your return. Thank you for your assistance. Please use code chart below.

EXCHANGE REQUESTED       PLEASE ISSUE CREDIT FOR RETURNED ITEMS  
(TO CREDIT CARD, ONLY IF YOU ARE THE ORIGINAL PURCHASER.)

**MERCHANDISE RETURNED**

REASON	ITEM NUMBER	SIZE	QTY	ITEM DESCRIPTION	PRICE EACH	TOTAL COST

**MERCHANDISE ORDERED IN EXCHANGE**

ITEM NUMBER	SIZE	QTY	ITEM DESCRIPTION	PRICE EACH	TOTAL COST

**RETURN REASON CODES**

QUALITY	SERVICE	SIZING	SATISFACTION	COLOR
10 Graphics/Embroidery crooked or off-center 11 Faulty construction 12 Embroidery Workmanship 13 Faulty button/snap/zipper 14 Flaw in fabric-run or tear 15 Fabric soiled or stained 16 Other defect-please explain	40 Did not order 41 Ordered wrong item 42 Shipped wrong size 43 Shipped wrong item 44 Arrived too late 45 Duplicate order 46 Merchandise canceled	60 Overall length small 61 Overall width small 62 Chest/bust small 63 Waist small 64 Sleeve length short 65 Neck opening small 66 Other-please explain	30 Overall length large 31 Overall width large 32 Chest/bust wide 33 Waist large 34 Sleeve length long 35 Neck opening large 50 Did not like style 51 Did not like fabric 52 Fabric too thin 53 Fabric too thick 54 Item not as expected 55 Other- please explain	70 Not as shown 71 Did not like color 72 Coordinates do not match
<b>OTHER</b>				
80 Changed mind since ordering	81 Returning gift order	82 Differs from picture as shown on website	83 Other-please explain	

PLEASE ALLOW 7 DAYS FOR DELIVERY. PLEASE ONLY RETURN MERCHANDISE IN ORIGINAL SALE CONDITION. FOR CREDIT CARD ORDERS, A CREDIT WILL BE SENT TO YOUR CREDIT CARD COMPANY THE DAY FOLLOWING THE PROCESSING OF YOUR RETURN. PLEASE ALLOW 2 BILLING CYCLES FOR THE CREDIT TO APPEAR ON YOUR STATEMENT.

**BACK ORDER POLICY**

In the event there is an item that will be backordered, you will be contacted and you can either a) request a substitute or b) wait for that item to become available. If the order cannot be filled within 60 days, we may automatically cancel the exchange and you will be refunded any prepaid amounts excluding freight charges.

**EMAIL INQUIRIES TO: [customercare@rpmsportsusa.com](mailto:customercare@rpmsportsusa.com)**

IF THIS WAS A GIFT ORDER, PLEASE INDICATE THE ORIGINAL PURCHASER'S NAME AND ADDRESS. THIS INFORMATION WILL AID IN PROCESSING YOUR EXCHANGE IN A TIMELY MANNER.

NAME: \_\_\_\_\_

ADDR: \_\_\_\_\_

SEND ALL RETURNS

CITY/ST/ZIP: \_\_\_\_\_

AND EXCHANGES TO:

ORDER # \_\_\_\_\_

**NEXT MARKETING, INC.**

PLEASE PROVIDE THE FOLLOWING SHIPPING INFORMATION:

**ATTN: RETURNS DEPT.**

NAME: \_\_\_\_\_

**1295 VERNON STREET**

ADDR: \_\_\_\_\_

**WABASH, IN 46992**

CITY/ST/ZIP: \_\_\_\_\_

**888-273-4796 Option 6**

\*ORDER # \_\_\_\_\_

TEL # \_\_\_\_\_

For exchange of items, please include \$7 for shipping charges.

EMAIL: \_\_\_\_\_

Check form of payment for return shipping charges.

MONEY ORDER INCLUDED

PLEASE BILL CREDIT CARD ON FILE  
(ONLY IF YOU ARE THE ORIGINAL PURCHASER)

**RETURN AUTHORIZATION NUMBER**

**\*\*REQUIRED**

Please visit our other website [www.campus traditionsusa.com](http://www.campus traditionsusa.com)