

Return Policy

Please send all returns to:
River's Edge Returns Office
5544 Eight Mile Road
P.O. Box 217
Onkama, MI 49675

For the performance of a lifetime...

River's Edge Dancewear

and all the practice that leads you there!



Important Information

- Our Return/Exchange Policies are explained on our Web Site in the INFO Section. All customers are advised in various places throughout the Web Site and in their confirmation e-mails to read these policies BEFORE they place an order.
- Returns will only be accepted within 30 days of shipment. For your benefit, please purchase insurance for your package with the shipper of your return.
- Returns totaling over \$75.00 are subject to a 5% restocking fee.
- Please allow 2 to 3 weeks for the processing of your return.
- We reserve the right to limit returns on large group orders. Contact us at (888) 240-5596 for details.
- Any shortages or discrepancies must be reported to River's Edge Dancewear within 5 days of delivery to the address provided.

Fully Refundable Items

Items by Bodywrappers, Eurotard, Leo's and our "Closet Specials" Department are refundable for the purchase price.

Non-returnable Items

Tights, body liners, briefs, dance belts, hair nets and undergarments will not be accepted for return or exchange.

Customized items cannot be sent back for return or exchange. These include items for which the pattern of the garment has been altered at the request of a customer, such as for a specific inseam, sleeve or hem measurement (lengthened or shortened), or any other type of alteration.

Shipping charges are not refundable.

Made to Order & Special Order Returns

Items that are "Special Ordered" or "Made-to-Order" as described on the Web Site are refundable for 30% of the purchase price. These include items by Bal Togs, Main Street, Motionwear and Watercolours. To offer these items at reduced prices as well as to meet your special needs for color, size, fabric and style we do not offer full refunds on these items.

Defective Items

Any item with a manufacturer's defect will be repaired, or replaced as ordered. If neither of these options are possible, a refund will be issued for the item. Defective items must be reported within 30 days of shipment. Contact our Customer Service Department at (888) 240-5596 for a return authorization number.

Condition of Returned Items

Items to be returned must be in clean, unworn, unaltered condition with the tags still attached and in the original packaging if applicable. Be aware that items made of lighter color fabrics are more easily soiled and therefore, extra care should be taken when trying them on. Soil marks which would cause the garment to be non-refundable include, but are not limited to, dirt, pen marks, deodorant stains, and makeup smudges.

Shoes must be returned in the original shoe box with no sign of wear and with all laces, ribbons, etc. intact and the box must be in resalable condition.

Exchange Policy

We do not make exchanges. An appropriate refund will be issued for all returned items and a new order can be placed.

Please ensure that your credit card account is current at the time of your return. We will not be held responsible for credits issued to closed accounts of which we were uninformed.

Return Form

We hope everything is 100% satisfactory. If something is not right, please use this form for your return.
(Form must accompany return to receive refund.)

River's Edge Order #	Reason for Return (Please check all that apply)	
Name (Please provide the name on your order)	<input type="checkbox"/> Damaged/Defective (Please describe)	
Address	<input type="checkbox"/> Too Small	
	<input type="checkbox"/> Too Large	
City, State, Zip Code	<input type="checkbox"/> Incorrect Fit (Please describe)	
Phone #	<input type="checkbox"/> Incorrect Color	
	<input type="checkbox"/> Changed Mind	
E-mail Address	<input type="checkbox"/> Additional Comments	