# ensemble

Multi-Channel, 24bit/192kHz Audio Interface for the Macintosh

User's Guide v1.1 - October 2006





# ensemble

# User's Guide

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### **OWNER'S RECORD**

The serial number is located on the rear panel of the unit. We suggest you record the serial number in the space provided below. Refer to it whenever you call an authorized Apogee Electronics repair facility or the manufacturer. Please be sure to return your completed warranty card immediately!

Ensemble Serial No
Purchase Date
Dealer
Phone
Address

### **CAUTION:**

Any changes or modifications not expressly approved by APOGEE ELECTRONICS CORPORATION could void your authority to operate this equipment under the FCC rules.

Please register this unit by filling in the included registration card, or registering online at <a href="http://www.apogeedigital.com/support/register.php">http://www.apogeedigital.com/support/register.php</a> Please read this manual – if you call for technical support, we'll assume that you have. There will be a quiz.

### **Introduction**

Ensemble is a digitally–controlled Firewire audio interface specifically designed for Apple Macintosh computers. From mic preamps to Mac CoreAudio connectivity to headphone outputs, Ensemble includes all that's necessary for a high–quality Mac–based recording system.

Ensemble includes several of Apogee's Core technologies, including:

#### **SoftLimit**

Soft Limit is an analog peak limiting circuit that instantaneously and gracefully controls transient peaks, thereby allowing an additional 4 dB of headroom. Soft Limit may be engaged on all 8 Ensemble analog inputs.

#### **UV22HR**

UV22HR is Apogee's industry standard dither algorithm for reducing the word–length of a digital audio signal from 24 to 16 bits. UV22HR is also being employed to produce dramatically improved internet and computer audio content without increased file sizes or data rates.

#### **Apogee Sample Rate Conversion (SRC)**

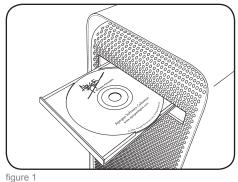
Ensemble's hardware sample rate conversion provides a high quality, flexible solution for working with digital audio hardware and software running at different sample rates. Ensemble's sample rate conversion may be applied to a digital input (to convert an input stream to Ensemble's sample rate) or to a digital output (to provide an output stream at a user selected sample rate different than Ensemble's rate).

#### **Ensemble Requirements**

- 1. Apple PowerMac 1.5GHz or higher, 512MB of RAM required, 1GB recommended
- 2. OS X 10.4.6
- 3. Apple Logic Pro 7.2.1
- 4. One Firewire 400 cable (per Ensemble)

# **Getting Started Quickly**

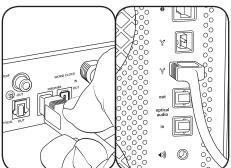




# 1. Installing software

VERY IMPORTANT!
BEFORE CONNECTING ENSEMBLE...
Insert the CD that is attached to this document into your Mac and double click on the "Apogee Software Installer". Follow the on screen instructions to install the necessary software (figure 1).

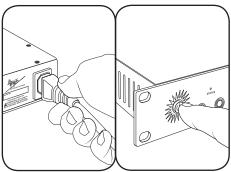
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### 2. Hardware connections

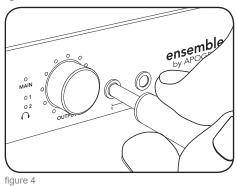
Using the enclosed FireWire cable, connect one of Ensemble's FireWire ports to a FireWire 400 port on your Mac (figure 2).

figure 2



Connect Ensemble's AC input to an AC outlet of 90 to 250 volts; Ensemble's power switch will illuminate to indicate the presence of AC. Press the power switch to turn the unit on (figure 3).

figure 3



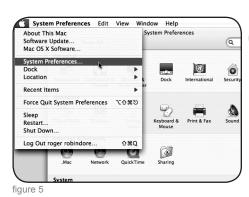
Connect a pair of headphones to Ensemble's  $\bigcap$  1 output (figure 4).

# **Getting Started Quickly**

### 3. OS X configuration

From your Mac's Apple menu bar, open the System Preferences window, then click on the sound icon (figure 5).

In the Sound Preferences window click on the Output tab and select Ensemble (figure 6).





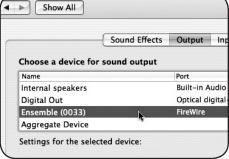


figure 6

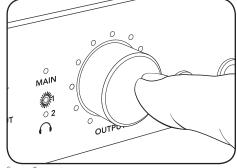
# 4. iTunes playback

Open iTunes, select an audio file and initiate playback (figure 7).

Press the OUTPUT encoder knob until the \(\Omega\)1 LED is lit and adjust the level in your headphones (figure 8).



figure 7





**☑** Enabled

### **Getting Started Quickly**



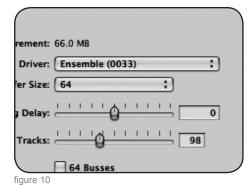
Audio Hardware and Driver

Sample Rate figure 9

Surround... System Performance

TDM DSP Usage

**Audio Configuration** 



YΣ

000 🖮 Until Edit ▼ Device ▼ View ▼ Driver's I/O Label CoreAudio nput 1 Analog 1 O Input 2 Analog 2 O Input 3 Analog 3 ( Input 4 Analog 4 O Input 5 Analog 5 O Input 6 Analog 6

figure 11



figure 12

### 5. DAW configuration

Configure your CoreAudio compatible software to communicate with Ensemble hardware I/O.

For example, in Logic Pro:

Open Audio > Audio Hardware and Drivers > Drivers > CoreAudio and check the Enabled box (figure 9). Click "OK" when prompted by Logic.

Select **Ensemble** in the **Driver** field (figure 10), and click **Try** (**Re**)–Launch when prompted by Logic.

To "customize" the I/O routing labels in Logic to match Ensemble hardware I/O, open Audio > Audio Configuration; under the View menu, select I/O Labels; under the Drivers' I/O Label column, Option—click the first radio button of each group of I/O labels (figure 11).

To control Ensemble directly from your Logic session, open **Audio** > **Apogee Control Panel** (figure 12).

If you're using another CoreAudio compatible audio software app, use Apogee's Maestro software (installed in your **Applications** folder in Step 1) to control Ensemble.

# **Getting Started Quickly**

### 6. Recording

Connect a mic to the **MIC 1** rear panel connnection (figure 13).

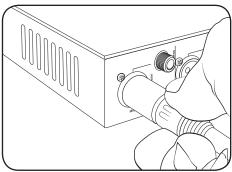


figure 13

or an instrument to the **HI–Z** 1 front panel connection (figure 14).

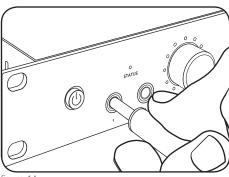


figure 14

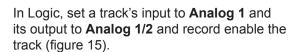




figure 15

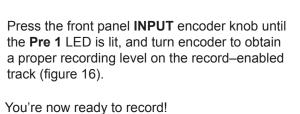


figure 16

### **General Operation**

### **Making Settings with Software Control Panels**

All Ensemble settings are made from Apogee's Maestro **Settings** panel or Logic Pro's **Apogee Control Panel**. Certain settings can be also be made from OS X audio control panels. It's possible to open multiple control panels simultaneously, as settings made on one control panel are mirrored on all others. Additionally, Mic Pre gain and Ouput level may be controlled from Ensemble's front panel encoders, as described on the lower half of this page.

Apogee **Maestro** provides the most complete control of Ensemble, including control of all Ensemble parameters, store/recall of configurations, expanded routing and 2 low–latency mixers. Maestro may be used with any Core Audio compatible audio application. Please see the complete explanation of Maestro's

Settings panel beginning on p. 14

The Logic Pro **Apogee Control Panel**, found in Logic Pro under the **Audio** menu, provides control of all Ensemble parameters and store/recall of configurations.

Audio Midi Setup (AMS) – This OS X utility (found in the rootdrive/Applications/Utilities folder) provides control of Ensemble's clock source, sample rate and output level.

To set Ensemble's output level using the Mac's menu bar audio fader, set **Default Output** (in AMS) to **Ensemble**; OSX audio faders (including the menu bar fader) will then control the output selected on Ensemble's front panel. For example, if the front panel  $\bigcirc$  1 LED is lit, OSX audio faders control the  $\bigcirc$  1 output level.

#### Making Settings with Ensemble's Front Panel Encoder Knobs

Ensemble's front panel encoders provide simple and immediate access to Mic Pre gain settings and Output levels.

To use the left encoder to control mic pre gain:

Select the mic pre gain to set by clicking the left encoder knob until the desired **PRE** LED is lit. Turn the encoder clockwise to increase gain or counter–clockwise to decrease gain. The LEDs encircling the encoder indicate its "position", providing a quick visual indication of level in the same fashion as a traditional knob.

To use the right encoder to control output levels:

Select the output to set by clicking the left encoder knob until the desired LED is lit, and turn the knob as described above; by selecting **MAIN**, rear panel analog output levels may be set; by selecting either  $\bigcirc$  1 or  $\bigcirc$  2, the corresponding front panel headphone output level may be set.

By pressing and holding the right encoder button for a few seconds, all analog outputs are muted. The selected output LED flashes to indicate muting.

Please see p. 16 to configure the MAIN and headphone outputs

### **General Operation**

#### **Setting Sample Rate**

To set Ensemble's sample rate, choose the desired rate in your Core Audio compatible software application; Ensemble will set itself to this rate. If the application has no sample rate setting, open the OSX utility Audio Midi Setup, select Ensemble in the **Properties For** field and select the desired rate in the **Format** field.

### Using 176.4-192 kHz Sampling Rates

Ensemble can operate at sample rates of 44.1 to 96 kHz or 176.4 to 192 kHz, as determined by the **Sample Rate Range** setting in the Apogee Maestro **Settings** panel. To change the sample rate range, open the **Maestro>Window>Settings** panel and set **Sample Rate Range** to the desired setting. When setting the range, quit all audio software apps and allow 30 seconds for Ensemble to reboot at the new sample rate range

### **Setting Clock Source**

Ensemble's clock source may be set from Maestro, Logic Pro's Apogee Control Panel, or from OSX's Audio Midi Setup utility.

When Ensemble is locked to an external source, Ensemble's sample rate is still determined by the selection in software. Thus, the sample rate of the external source must be manually set to match the software sample rate. For example, if you want to open a session at 88.2 kHz but lock Ensemble to word clock from an Apogee Big Ben, you must manually set the Big Ben to 88.2 kHz.

To configure the clock connections of multiple Ensembles, please see p. 12

### Digital I/O

The availability of Ensemble's digital I/O is based on the unit's sample rate and **Optical I/O Format** setting, as depicted in the chart below.

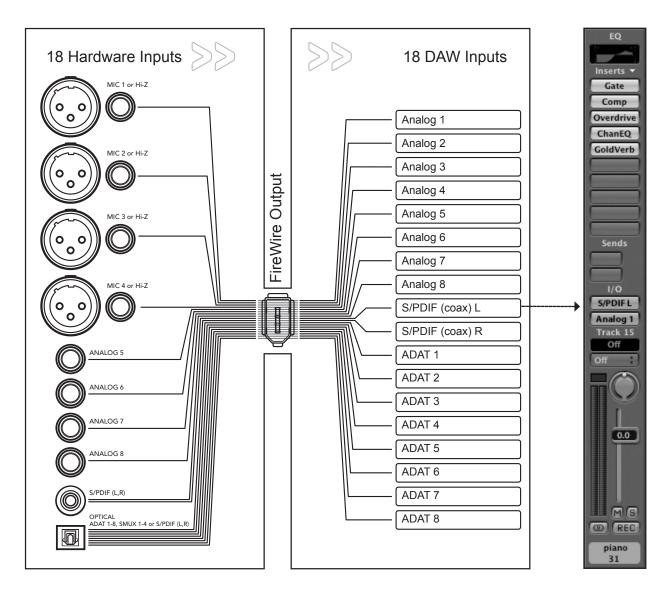
	Analog I/O	Optical I/O	Coaxial I/O	Total
44k1/48k	8	8 ADAT or 2 S/PDIF	2	18
88k2/96k	8	4 SMUX or 2 S/PDIF	2	14
176k4/192k	8	none	2	10

### **Ensemble Routing**

Unless routing is modified in Maestro software, all Ensemble rear panel inputs are routed via Firewire to the Mac, while all rear panel outputs are routed via Firewire from the Mac, as depicted on the next two pages.

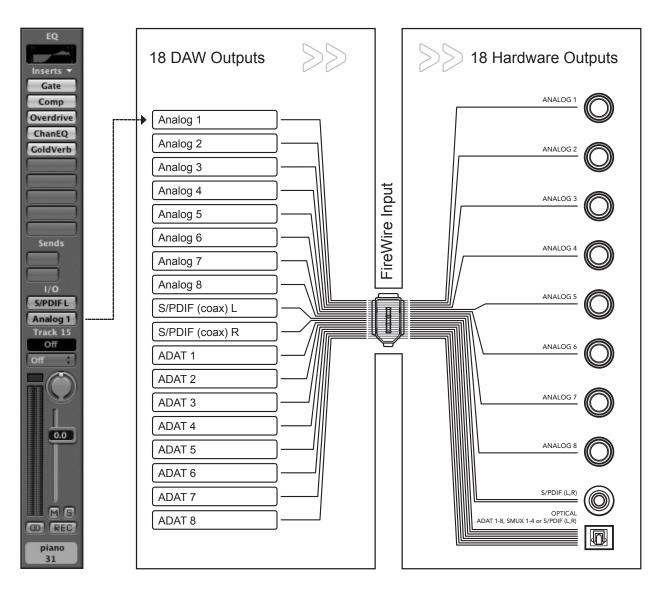
# **General Operation**

### **Input Routing Diagram**



# **General Operation**

### **Output Routing Diagram**



# **Connecting and Configuring Multiple Ensembles**

- Chain Firewire connections as shown in the diagram at right. Either Firewire port may be used.
- 2. Loop Ensemble's word clock I/O by making the following connections, as shown at right:

Unit #1 Word Clock out – Unit #2 Word Clock in Unit #2 Word Clock out – Unit #3 Word Clock in Unit #3 Word Clock out – Unit #1 Word Clock in (figure 17)

#### **Device Aggregation**

For OSX to connect multiple hardware interfaces to a Core Audio app, the interfaces must be merged into one virtual "device" by a process known as "Device Aggregation". This process takes place in the Aggregate Device Editor found in Audio Midi Setup (AMS)

- 3. a. Open Audio Midi Setup (AMS).
  - **b.** Select each Ensemble in the AMS **Properties For** field, and set the sample rate to your preferred rate. It's essential that all interfaces be set to the same rate before proceeding. (figure 18)

c. In the AMS Clock Source field, set the source of one Ensemble to Internal; the clock source for other connected Ensembles should automatically change to Word Clock. (figure 19)

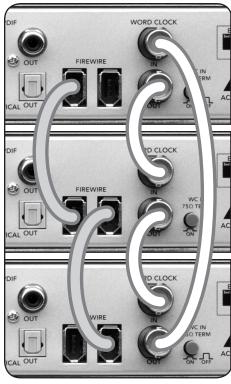


figure 17

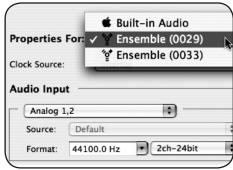


figure 18

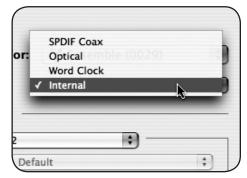


figure 19

# **Connecting and Configuring Multiple Ensembles**

4. a. In AMS, open the Audio > Open Aggregate Device Editor window

**b.** In the Aggregate Devices window, check the **+** box to add an Aggregate Device. We suggest renaming the Aggregate Device to a more specific name, such as **Ensembles**. (figure 20)

**c.** In the Structure window, verify that all connected Ensembles appear; in the Use column, check the Ensembles to be used in the Aggregate Device. Click **Done** when you're, uh, done. (figure 21)

In your audio software program, select the renamed Aggregate Device (in this case **Ensembles**) as the hardware I/O.

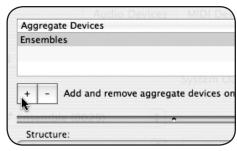


figure 20

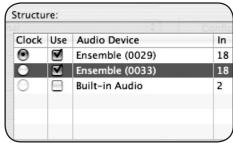


figure 21

#### **Advanced Clocking**

To clock multiple Ensembles from a master clock source such as Apogee's Big Ben, it is preferable to make a direct connection between each Ensemble and a master clock output, using BNC to BNC cables of the same or similar lengths.

To configure multiple Ensembles so each unit may lock to its word clock input:

- Connect a word clock cable between individual master clock word clock outputs and each Ensemble's word clock input. (figure 22)
- In the Maestro Settings window (or Logic Pro Apogee Control Panel), check the Disable Loop Sync box, and individually set each Ensemble's Clock Source to Word Clock. (figure 23)
- **4.** On Ensemble's rear panel, ensure that the **WC IN 75 OHM** Termination button is pushed in.

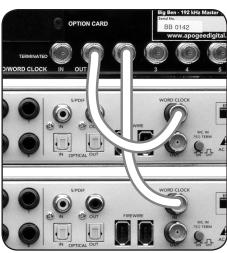


figure 22

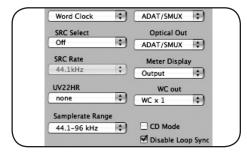


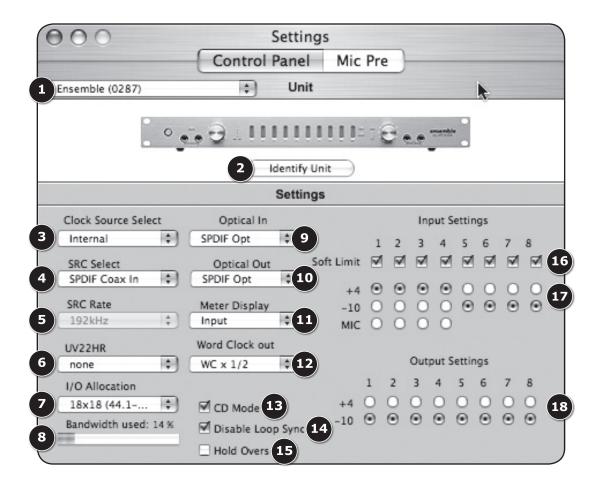
figure 23

### **Maestro - Settings - Control Panel**

All Ensemble settings are made from Apogee's Maestro **Settings** panel or Logic Pro's **Apogee Control Panel**. If you're using Logic Pro, please see the description of the Apogee Control Panel in the Logic Pro documentation.

- Unit Select When multiple Ensembles are connected, Unit Select designates which Ensemble is "active" and receiving software control panel settings.
- Identify Unit When checked, all LEDs on the "active" Ensemble's front panel light, thereby allowing easy identification of the hardware receiving software control panel settings.
- Clock Source Select This drop down list is used to set Ensemble's clock source to Internal or to the S/PDIF Coax, Optical, or Word Clock rear panel inputs.
- SRC Select Sample rate conversion is applied to the stereo audio path selected in this drop down list. When converting a digital input (at any sample rate) to the sample rate of Ensemble (and thus the DAW session), apply sample rate conversion to the digital input.
- SRC Rate When converting the output of the DAW session to another sample rate, apply sample rate conversion to a digital output (under SRC Select) and select the desired destination sample rate in the SRC Rate drop down list.
- UV22HR UV22HR is applied to the stereo audio path selected in this drop down list. UV22HR should be applied to analog and digital inputs when recording to a 16-bit session and applied to digital outputs when routing signals from Ensemble to 16-bit digital devices such as external CD burners or DAT recorders. UV22HR is only available at sample rates of 44.1k 48k, as higher sample rate formats and devices support 24 bit operation only.
- I/O Allocation With this drop down menu it's possible to allocate the number of channels made available through Firewire I/O. When using slower host computers and/or higher sample rates, allocating fewer channels to Firewire I/O means less CPU resources are used for Firewire communication. Please note that when an 18 x 18 allocation is selected, the highest sample rate possible is 96kHz. Also, any hardware I/O may be routed through the available Firewire I/O in the Maestro Routing pages.
- Bandwidth used This meter measures the percentage of bandwidth used by all Firewire AUDIO devices connected to the Mac's internal firewire bus. Bandwidth used by hard drives is not included. If the meter reads 100%, select a smaller I/O Allocation setting.
- Optical In This drop down list sets the digital format of the rear panel Optical In to either S/PDIF or ADAT/SMUX.
- Optical Out This drop down list sets the digital format of the rear panel Optical Out to either S/PDIF or ADAT/SMUX.
- Meter Display The signal displayed by the front panel meters may be set from this drop down list. Settings available are Off (meters display no signal), Input (meters display Ensemble inputs) or Output (meters display Ensemble outputs)
- Word Clock Out The rate of the word clock output may be set in this drop down list to be equal to the unit sample rate (WC x 1) or 1/2 the unit sample rate (WC x 1/2), to accommodate connected devices.
- CD Mode Checking this box sends a 44k1, 16–bit stereo signal to the S/PDIF Coax output, regardless of the DAW session sample rate or bit depth. CD Mode sets UV22HR to S/DPIF Out, and if the DAW session is at any other sample rate than 44k1 sets SRC Select to S/PDIF Out and SRC Rate to 44k1.
- Disable Loop Sync When checked, Loop Sync automatic clock selection is disabled on all connected Ensembles. Check this box when clocking multiple Ensembles directly from one Master clock source, such as Apogee's Big Ben.
- Hold Overs By checking this box, the red Over indicators on the front panel meters and in Maestro's Settings/Output page remain lit until the Clear Meters button (in Maestro's Mixer window) is clicked.

# **Maestro - Settings - Control Panel**



- Input Settings: Soft Limit When checked, Apogee's Soft Limit overload protection is engaged on the corresponding Analog input.
- Input Settings: +4, -10, MIC The nominal reference level of each analog input is selected with these radio buttons. Inputs 1–4 may also be set to MIC level, allowing gain to be set from +10 to +75 dB.
- Output Settings The nominal reference level of each analog output is selected with these radio buttons.

### Maestro - Settings - Output

Level Control – Three knobs provide level control for the Main, HP1 and HP2 outputs. Output attenuation from 0 to –127 dB is displayed in a corresponding readout.

- Meter Display Signal present on any channel selected in the MAIN Format Select or HP 1–2 Source Select drop down lists is displayed on the corresponding meter.
- MAIN Format Select This drop down list is used to configure the analog outputs for various monitoring situations.

When **Format** is set to **None**, all Analog outputs function as standard Line outputs; the **Main** Level fader has no function.

When **Format** is set to **Stereo**, the **Main** Level fader (and front panel **Output** encoder) controls the level of Analog outputs 1–2. Outputs 3–8 function as standard Line outputs.

When **Format** is set to **5.1 Surround**, the **Main** Level fader (and front panel **Output** encoder) controls the level of Analog outputs 1–6. Outputs 7–8 function as standard Line outputs.

When **Format** is set to **7.1 Surround**, the **Main** Level fader (and front panel **Output** encoder) controls the level of all the Analog outputs.

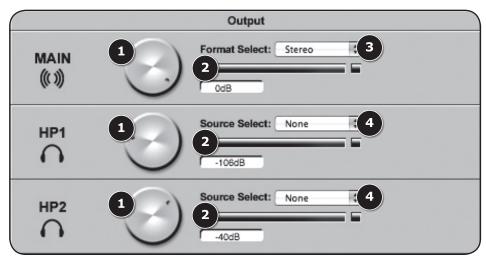
**HP1 HP2 Source Select** – These drop down lists are used to select the stereo signal source for the front panel headphone outputs.

### Maestro - Settings - Mic Pre

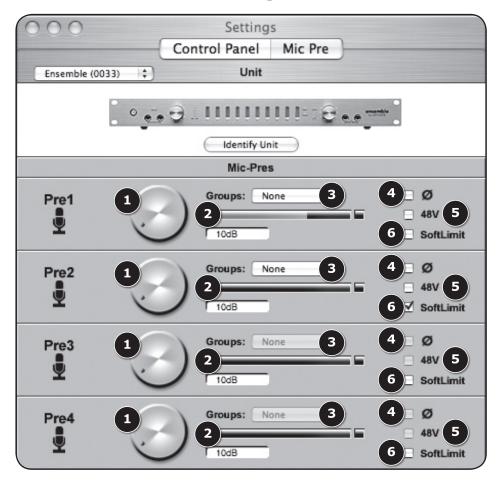
Pre1 - Pre4 - The following controls are provided for Pre1-Pre4

- **Gain Control** This knob provides gain control for the mic pre. Mic pre gain from +10 to +75 dB is displayed in a corresponding readout.
- Meter Display This meter displays the conversion level of the corresponding channel, for a convenient reference when setting mic pre gain.
- **Groups** The Gain Control of two or more Pres may be linked by selecting the same Group in this drop down list. The Gain offset present when Pres are initially grouped is maintained after grouping.
- Phase When this box is checked, polarity of the corresponding analog input is inverted.
- 5 48V When this box is checked, 48 volt phantom power is applied to the corresponding XLR input.
- **SoftLimit** When this box is checked, Soft Limit overload protection is applied to the corresponding analog input.

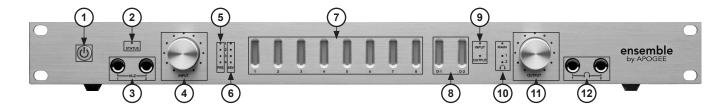
# **Maestro Settings – Output**



# **Maestro Settings - Mic Pre**

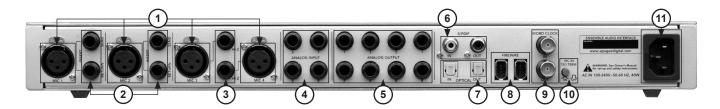


### **Navigating the Front Panel**



- 1 Power Switch Press this button to apply power to Ensemble. When Ensemble's AC input is connected, the switch will light dimly to indicate that the unit is in Standby.
- 2 STATUS LED This multi–color LED provides a quick visual indication of the status of various parameters.
  - A solid blue LED indicates that Ensemble is locked to the clock source chosen in software control
    and that the Firewire connection is valid.
  - A flashing LED indicates that Ensemble is not locked to the selected clock source.
  - A red Status LED indicates that Ensemble has not achieved a valid Firewire connection.
  - · A flashing red LED indicates that both error conditions are present.
- (3) **HI–Z** Input 1–2 These 1/4 inch connectors accept high impedance sources such as keyboards and guitars. When a jack is inserted in a Hi–Z connector, the input's XLR connector is disabled.
- 4 INPUT Encoder Knob When inputs 1–4 are set to Mic using software control, this knob controls the mic pre gain; To select the input being controlled, press the encoder knob until the desired PRE LED lights; turn the encoder clockwise to increase level or counter–clockwise to decrease level. The LEDs encircling the encoder knob indicate the "position" of the knob, providing a quick visual indication of level in the same fashion as a traditional knob. If no inputs are set to Mic in software control, the encoder has no function.
- (5) PRE LEDs These LEDs indicate the selected channel in conjunction with the INPUT encoder knob.
- (6) 48V LEDs These LEDs indicate that 48 volt phantom power has been engaged in software control.
- (7) Meters 1–8 These meters display either analog inputs or analog outputs, as set in software control.
- 8 Meters **D1**, **D2** Meter **D1** displays the presence of signal on either channel of the S/PDIF Coax I/O, meter **D2** displays the presence of signal on any channel of the Optical I/O.
- (9) INPUT, OUTPUT LEDs These LEDs indicate if meters are displaying input or output signals, as set in software control.
- (10) MAIN, Phones 1,2 LEDs These LEDs indicate the selected output to be modified by the OUTPUT encoder knob.
- OUTPUT Encoder Knob This knob controls the level of the selected output as indicated by the MAIN, hp1 and hp2 LEDs. Operation is similar to that of the Input encoder knob as described above. If Main is set to None in software control, the encoder knob has no effect on the Main outputs.
- 12 \(\cappa\_1,2\) These TRS connectors provide headphone outputs

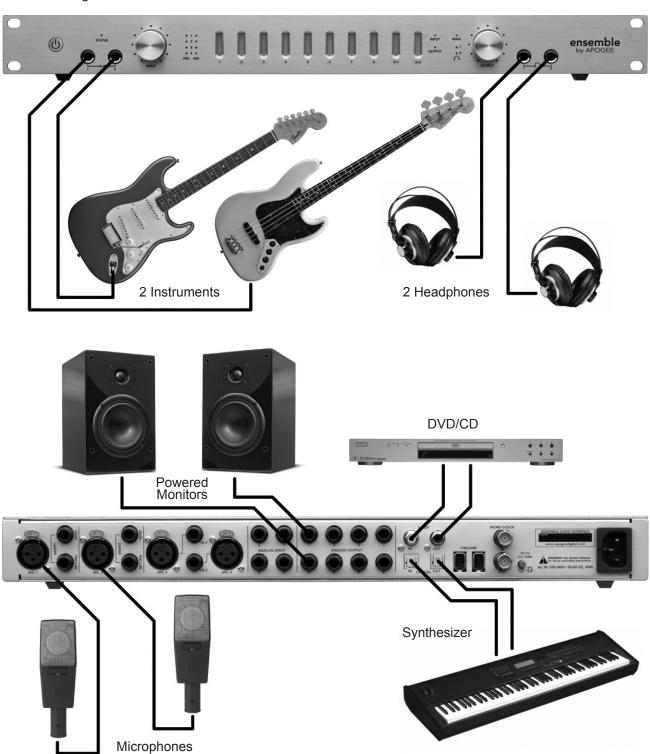
### **Connections on the Rear Panel**



- (1) MIC1-4 These XLR connectors accept balanced mic or line inputs; input level is determined in software control.
- 2 INSERT SEND RETURN (channels 1–2) These TRS connectors provide balanced analog insert points before the A/D conversion stage; inserting a jack in the RETURN connector activates insert return.
  - The insert send may also serve as a direct out: when only the insert send is connected, signal to the A/D conversion stage is not interrupted.
  - The insert return may also serve as a balanced TRS line input.
- (3) **HI–Z** (channels 3–4) These TRS connectors accept high impedance inputs for channels 3–4, similar to front panel **HI–Z** inputs.
- 4 ANALOG INPUT 5–8 These TRS connectors accept line level inputs for channels 5–8; input level is determined in software control.
- 5 ANALOG OUTPUT 1–8 These TRS connectors provide line level outputs for channels 1–8; input level is determined in software control.
- (6) S/PDIF These coaxial connectors provide S/PDIF format digital I/O.
- (7) **OPTICAL IN/OUT** These Toslink connectors provide S/PDIF, ADAT or SMUX format digital I/O; format is determined in software control.
- 8 FIREWIRE These FW 400 connectors provide Firewire I/O to an Apple OSX computer.
- 9 WORD CLOCK IN/OUT These BNC connectors provide word clock I/O.
- (10) WC IN 75 OHM TERM This switch terminates the Word Clock input with a 75 ohm load.
- (11) AC IN This IEC connector accepts AC input from 90–250 volts.

# **Connecting Your Studio**

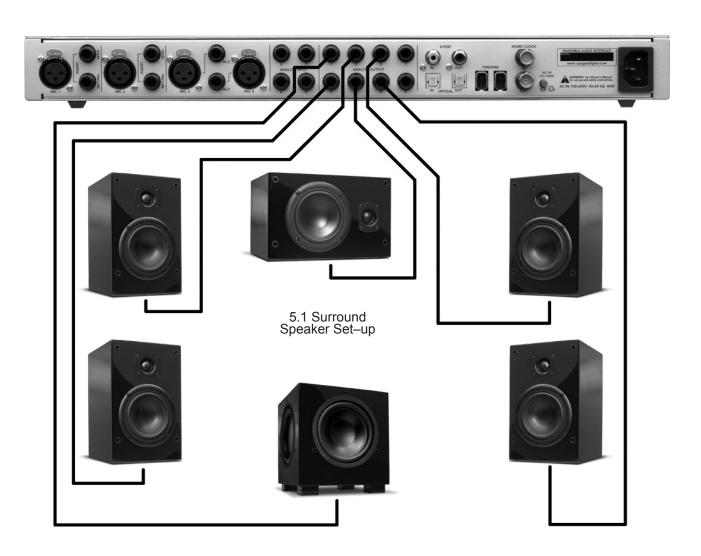
Basic studio configuration:



# **Connecting Your Studio**

### 5.1 surround configuration:





### **Configuring Audio Software Apps**

### Configuring Ensemble for use with audio software apps

When configuring Ensemble for use with Core Audio applications it's necessary to:

- 1) select Ensemble in the hardware drivers menu;
- 2) open a software control panel to control Ensemble's settings.

### **Apple Soundtrack Pro**

To select Ensemble as hardware I/O:

- Playback open the OS X utility Audio Midi Setup (AMS), found in the Applications > Utilities folder and set **Default Output** to **Ensemble**. (figure 24)
- Recording in Soundtrack Pro, open Window > Recording and set Input and Monitor Device to Ensemble. (figure 25)

To control Ensemble's settings:

1. In Apogee Maestro, open Window > Settings.



figure 24



figure 25

#### **Apple Final Cut Pro**

To select Ensemble as hardware I/O:

- Playback Open Final Cut Pro > Audio Video Settings and set Audio Playback to Ensemble. (figure 26)
- Recording Open Tools > Voiceover and set Source to Ensemble. (figure 27)

To control Ensemble's settings:

1. In Apogee Maestro, open Window > Settings.

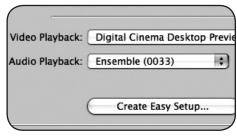


figure 26

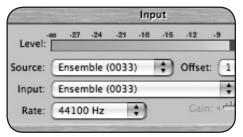


figure 27

# **Configuring Audio Software Apps**

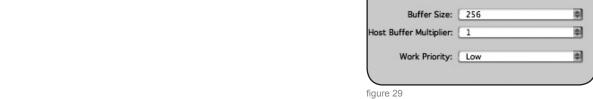
### **MOTU Digital Performer**

To select Ensemble as hardware I/O:

- In Digital Performer, open Setup > Configure Audio System > Configure Hardware Driver. (figure 28)
- 2. Set Master Device to Ensemble (figure 29)
- 3. Set Work Priority to Low (figure 29)

To control Ensemble's settings:

1. In Apogee Maestro, open Window > Settings.



### Steinberg Nuendo

To select Ensemble as hardware I/O:

- 1.In Nuendo, open Devices > Device Setup and select VST Audiobay in the Devices column. (figure 30)
- 2. Set Master ASIO Driver to Ensemble. (figure 31)
- When queried "Do you want to select another MASTER ASIO driver?", click "Switch".

To control Ensemble's settings:

1. In Apogee Maestro, open Window > Settings.

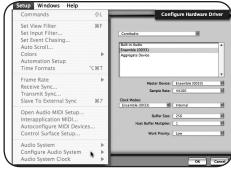
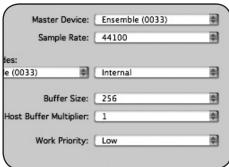


figure 28



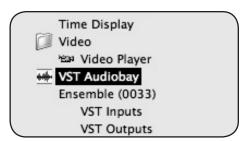


figure 30

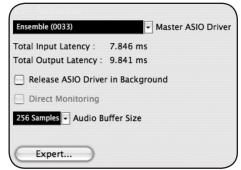


figure 31

# **Troubleshooting**

### The power switch's blue LED is lit, but no other LEDs are on; is the unit in operation?

 Not yet; when Ensemble is connected to AC power, the power switch illuminates dimly to indicate that the unit is in Standby. Press the power switch to power up Ensemble.

### How can I quickly verify if the Ensemble system is operating correctly?

- Verify that Ensemble's **STATUS** LED is solid blue (verifies Ensemble hardware clocks);
- Check that the unit appears in AMS by serial number (verifies Firewire audio connection);
- open Maestro (or Logic Pro Apogee Control Panel), click on "Identify Unit" and verify that all LEDs light (verifies Firewire software control connection).

### Ensemble doesn't show up in my audio program or in Audio Midi Setup.

- Verify that the required version of OS X is installed
- Is Ensemble's STATUS LED solid blue? If not, re-connect the Firewire cable or replace the cable.

### I can't control Ensemble from Maestro or Logic Pro Apogee Control Panel.

Verify the presence of this file: System > Library > Extensions > apogfwplugin.bundle.
 If you don't find it, re-install software from the CD included with Ensemble.

### There's no signal on Analog output 1-2.

– Open Maestro, set **Meter Display** to **Output**, and verify that a signal is displayed on the meters. If no signal, check routing from the software audio application. If signal is displayed on the meters but not present at Analog outputs 1–2, check that the MAIN output level is up (either in Maestro or using the front panel **OUTPUT** encoder).

### The front panel OUTPUT encoder knob doesn't attenuate the signal on Analog output 1–2.

 When Format Select is set to None (in Maestro), the front panel OUTPUT encoder does not attenuate output level. Set Format Select to Stereo.

### The meters aren't working at all.

- Verify the METER setting in the Apogee Control Panel in Logic, it might be set to OFF.

# **Troubleshooting**

I want to run Ensemble at 176.4 –192 kHz, but I only see 44.1–96 kHz in AMS.

— Ensemble can operate at sample rates of 44.1 to 96 kHz or 176.4 to 192 kHz, as determined by the Sample Rate Range setting in the Apogee Maestro Settings panel. To change the sample rate range, open the Maestro>Window>Settings panel and set Sample Rate Range to the desired setting. When setting the range, quit all audio software apps and allow 30 seconds for Ensemble to reboot at the new sample rate range

I'm trying to lock Ensemble to an external source, but the STATUS LED just won't stop blinking.

– When Ensemble is locked to an external source, Ensemble's sample rate is still determined by the selection in software. Thus, the sample rate of the external source must be manually set to match the software sample rate. For example, if you want to open a session at 88.2 kHz but lock Ensemble to word clock from an Apogee Big Ben, you must manually set the Big Ben to 88.2 kHz.

### **Warnings & Copyrights**

#### **FCC** warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to take whatever measures necessary to correct the interference at his own expense.

#### **Copyright Notice**

The Apogee Ensemble is a computer–based device, and as such contains and uses software in ROMs. This software, and all related documentation, including this User's Guide contain proprietary information which is protected by copyright laws. All rights are reserved. No part of the software and its related documentation may be copied, transferred, or modified. You may not modify, adapt, translate, lease, distribute, resell for profit or create derivative works based on the software and its related documentation or any part thereof without prior written consent from Apogee Electronics Corporation. U.S.A.

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# **Declarations of Conformity**

#### Declaration of Conformity—FCC

#### **Apogee Ensemble**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- 1. Re-orient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

NOTE: The use of non-shielded cable with this equipment is prohibited.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

Apogee Electronics Corporation, 1715 Berkeley St, Santa Monica, CA 90404. Betty Bennett, CEO.

#### **Industry Canada Notice**

This Class B digital apparatus meets all requirements of the Canadian Interference—Causing Equipment Regulations. Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matérial brouilleur du Canada.

### **Declaration of Conformity - CE**

Apogee Electronics Corporation hereby declares that the product, the Ensemble, to which this declaration relates, is in material conformity with the following standards or other normative documents:

- EN50081-1/EN55022; 1995
- EN50082-1/IEC 801-2, 3, 4; 1992
- following the provisions of:
   73/23/EEC Low Voltage Directive
- 89/336/EEC EMC Directive

#### **Declaration of Conformity – Japan**

Apogee Electronics Corporation hereby declares that the Ensemble, to which this declaration relates, is in material conformity with the VCCI Class A standard.

#### Declaration of Conformity - Australia

Apogee Electronics Corporation hereby declares that the Ensemble is in material conformity with AN/NZS standard requirements.

### **Registration and Warranty Information**

Be sure to register your Ensemble, either by filling in the enclosed Registration Card or by completing the on–line registration form at our Web site: http://www.apogeedigital.com/support/. If you do so, Apogee can contact you with any update information. As enhancements and upgrades are developed, you will be contacted at the registration address. Firmware updates are free for the first year of ownership unless otherwise stated. Please address any inquiries to your dealer or directly to Apogee at:

APOGEE ELECTRONICS CORPORATION,

1715 Berkeley St, Santa Monica, CA 90404, USA.

TEL: (310) 584-9394, FAX: (310) 584-9385

Email: support@apogeedigital.com. Web: http://www.apogeedigital.com/

APOGEE ELECTRONICS CORPORATION warrants this product to be free of defects in material and manufacture under normal use for a period of 12 months. The term of this warranty begins on the date of sale to the purchaser. Units returned for warranty repair to Apogee or an authorized Apogee warranty repair facility will be repaired or replaced at the manufacturer's option. free of charge.

ALL UNITS RETURNED TO APOGEE OR AN AUTHORIZED APOGEE REPAIR FACILITY MUST BE PREPAID, INSURED AND PROPERLY PACKAGED, PREFERABLY IN THEIR ORIGINAL BOX. Apogee reserves the right to change or improve design at any time without prior notification. Design changes are not implemented retroactively, and the incorporation of design changes into future units does not imply the availability of an upgrade to existing units.

This warranty is void if Apogee determines, in its sole business judgment, the defect to be the result of abuse, neglect, alteration or attempted repair by unauthorized personnel.

The warranties set forth above are in lieu of all other warranties, expressed or implied, and Apogee specifically disclaims any and all implied warranty of merchantability or of fitness for a particular purpose. The buyer acknowledges and agrees that in no event shall the company be held liable for any special, indirect, incidental or consequential damages, or for injury, loss or damage sustained by any person or property, that may result from this product failing to operate correctly at any time.

USA: Some states do not allow for the exclusion or limitation of implied warranties or liability for incidental or consequential damage, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

#### **Service Information**

The Ensemble contains no user–serviceable components: refer to qualified service personnel for repair or upgrade. Your warranty will be voided if you tamper with the internal components. If you have any questions with regard to the above, please contact Apogee.

In the event your Ensemble needs to be upgraded or repaired, it is necessary to contact Apogee prior to shipping, and a Return Materials Authorization (RMA) number will be assigned. This number will serve as a reference for you and helps facilitate and expedite the return process. Apogee requires that shipments be pre–paid and insured — unless otherwise authorized in advance.

IMPORTANT: ANY SHIPMENT THAT IS NOT PRE-PAID OR IS SENT WITHOUT AN RMA NUMBER WILL NOT BE ACCEPTED.

Ensemble USER'S GUIDE – v1.1 – October 2006

SOUND AMAZING