

WARRANTY INFORMATION

Fluance gives the following warranty to the original customer of each new Fluance product purchased from a dealer authorized by Fluance. Fluance warrants that each new product, under normal use, is free from defects, subject to the terms and conditions set forth. If a defect should occur within the warranty period, repairs will be made free of charge for parts and labor when such defects are determined by us to be attributable to faulty materials or workmanship at time of manufacture.

Warranty Period: The Fluance products listed below are warranted for parts and labor for the stated period from the date of original purchase and are subject to the terms and conditions of the warranty.

**Home Audio Passive Speakers:
Active/Powered Speakers:**

**Lifetime Warranty
2 Year Warranty**

Warranty Exclusions: Products purchased from a dealer not authorized by Fluance. Products with the serial number defaced, altered or missing. Defects resulting from disaster, accident, abuse, misuse, lightning, power surges, neglect, unauthorized modification or water damage. Defects or damage as a result of repairs performed by a person or party not authorized by Fluance. Defects or damage occurring during shipping (claims should be made with the shipping company).

To Obtain Warranty Service: Should your Fluance product need warranty service, please contact your Fluance Authorized Dealer and send your product fully insured and freight prepaid to the nearest Fluance authorized service center. Before sending to Fluance, you will be required to get a Return Authorization Number from your dealer. Products shipped without a valid Return Authorization Number will be refused. To avoid possible shipping damage, make sure the product is properly packaged and well protected. Include a copy of your original bill of sale and this warranty card as proof of warranty along with your name, home and/or work telephone number(s), a complete return address and a detailed description of the faults. Products repaired within warranty will be returned freight prepaid. This warranty card in itself is not considered a valid proof of purchase. When applying for warranty repairs, you must present the original copy of your bill of sale and this warranty card as proof of warranty.

Website: www.fluance.com

Address: 4080 Montrose Rd., Niagara Falls, Ontario, Canada L2H 1J9

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Please complete the following form and return with your bill of sale for warranty.

Product Model Number: _____ Serial Number: _____

Date of Purchase: _____ Dealer Name: _____

Invoice Number: _____ Full Name: _____

Telephone Number: _____ E-mail: _____

Address Line 1: _____

Address Line 2: _____

Address Line 3: _____

Fault Description: _____



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