

Mac Update Instructions

This document will guide you through the required steps to update your Primal Pictures product to the latest Mac OSX Carbon version.

Instructions

To complete this process you will need the following:

A mac running OSX 10.0 or above.

Your original product disk.

An Internet connection.

10 megabytes of disk space.

Each step of the instructions starts with a brief overview of what the step intends to perform. When describing a feature that the user should interact with (ie, a menu or button) it will be displayed “quoted.” Anything that happens after an action will be described in [square brackets]

Whenever the 'product' is mentioned this means the current product you're updating ie Interactive Spine. When the 'product folder' is mentioned this will take the form of <product> for Mac, ie 'Interactive Spine for Mac.' When the product application is mentioned this is a file with the same name as the product and a relevant icon ie:



The first step is to download the update from the Internet.

- From the OSX Finder select the “Go” menu, then select “Connect to Server...”

[The connect to server window is displayed]

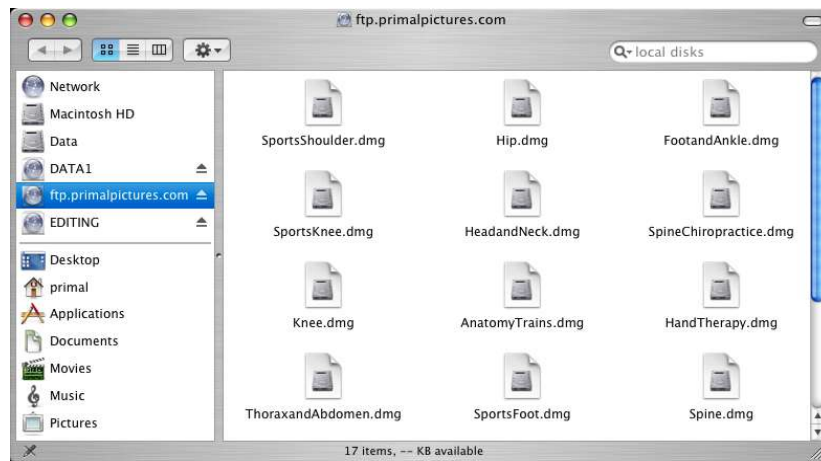
- In the Server Address box type the following exactly as it appears
<ftp://ftp.primalpictures.com>
- Press the “Connect” button.



[There will be a pause and then the FTP File System Authentication window will appear with a name and password box]

- Enter the following in the “Name” box:
macdownloads
- Enter the following in the “Password” box
primal
- Press the “OK” button.

[After a short pause a new window will be displayed containing all the mac updates on our server]



The are quite a few files available, you need to select the relevant one. For the Interactive Spine the file Spine.dmg would be required. If you have a set of disks you will need to download files for each of the products in the set. If you do not see you product please email support@primalpictures.com for help.

- Select the correct update and drag it to your desktop

The next stage of the update, will install it on to your hard disk, and make it available for use with the product.

- Double click the file on your desktop.
[A new window will open containing a folder, this is the Product Folder]
- You can drag the folder in the window to a convenient location (the desktop, your applications folder etc.) As you'll need this whenever you want to run the product in OSX.
- Make sure the product disk is in the drive.
- Double click the Product Folder
[The Product Application should now be visible]
- To test the product works, double click the product application.
[The product should start]
- The upgrade is complete. Now whenever you want to run the product just run the application from the convenient location you chose.