

Frequently Asked Questions

Can the RapidBath system attach to a kitchen sink?

Building code requirements restrict the water flow rates in sinks and therefore is not an acceptable water source to make the RapidBath unit effective. Fortunately, less than 12% of pet owners bathe their dog in the kitchen sink.

If someone has a low flow showerhead, will the water pressure be enough to work with the RapidBath?

While the shower head may have low pressure, the water source behind the showerhead probably has a significantly higher water pressure. The RapidBath unit will connect between the two, so while the showerhead will remain low flow, the RapidBath unit will be receiving plenty of water pressure.

Why is there no flea and tick shampoo available?

The RapidBath system uses extremely highly concentrated shampoo. The chemical ingredient in common flea and tick shampoo should not be that concentrated and so for safety, we do not offer a Flea and Tick shampoo for use with the device. However, flea and tick shampoo works best on a clean animal and flea and tick shampoo should not be used for cleaning purposes. Using the RapidBath device to quickly and safely clean the pet, the owner can then hand apply the flea and tick shampoo. The RapidBath system to make quick work out of rinsing the pet!

Can any dog shampoo work with the RapidBath unit?

The RapidBath system requires the shampoo to be highly concentrated; only the specially formulated RapidBath shampoo cartridges work with the RapidBath system. To ensure consumer satisfaction with the RapidBath shampoos, they have been formulated to contain only the finest skin and coat conditioners and a professional grade, naturally derived, cleaning product.

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What can you tell me about the fragrance of the shampoo?

We tested over 100 different fragrances with dog owners all over the country. While opinions varied, it was virtually unanimous that everyone wants their pet to smell fresh and clean. The fragrance we selected will provide that desired result, with just a hint of botanicals. The hypo-allergenic shampoo is unscented.

How many baths with a shampoo cartridge last?

That's a difficult question since dogs can vary tremendously in size, coat length and thickness, and how dirty your dog is – not to mention what the water pressure is at your house. On average, you will be able to bathe a standard Golden Retriever two to three times per cartridge. Smaller dogs may get five or six baths per cartridge, while an English Sheepdog that just rolled around in the mud might require an entire cartridge.

Does the RapidBath system really clean down to the skin?

Yes, the finger like projections of soap, water, and oxygen will penetrate down to the skin and since this is an “active clean”, the dirt, dander, and debris is driven from your pet.

Do dogs really like getting bathed with the RapidBath system?

YES! We cannot believe how many people have told us that bathing their dog was one of their least favorite tasks because they hated struggling with their dog. Now, when they clean their dog with the warm soothing massage, the dog not only sits there calmly, the dog actually enjoys being bathed!

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Do professionals really use HydroSurge technology?

Yes, HydroSurge has been the leader in developing bathing systems for use by professionals including groomers, veterinarians, and kennel operators.

Who should use the RapidBath system?

Anyone who wants to save time bathing their pet at home.

How often should my pet be bathed?

That will vary based on breed, but on average, every 2 – 4 weeks. Check with your veterinarian for specifics on your animals. Also, the RapidBath system is great for quick bathing after your pet has been in the pool or at the beach, as well as for bathing between grooming visits.

Can a dog really be bathed my dog in three minutes if I use the RapidBath system?

YES! In fact many experienced users can bathe their dog in less than three minutes. Long haired, extra dirty dogs may take a little longer.