



WELCOME to 800Cheesecake.com!



The BEST Cheesecake on the Planet is Now Only One Day and a Mouse Click Away!™

Established in Berkeley, CA: 1985
Shipping via Mail Order since: 1989
Established on the Internet: 1996

Cheese Cake City began baking cheesecakes in 1985, shipping mail order cheesecakes in 1989 and opened for business on the Web in November 1996.

Yep...we were one of the first cheesecake companies on the Web!

Since baking our first cheesecake back in 1985, we have built a reputation for unsurpassed quality, consistency, and value. This recognition, along with an unwavering commitment to customer service, remains our inspiration today.

Our guarantee is very simple:

If you are not thrilled with your cheesecake, for any reason* we will send another cheesecake, or cheerfully refund your money!

* The only exception to this guarantee is if you provide us with an incorrect shipping address, and the cake is late, or undeliverable due to the bad address. Therefore, PLEASE...double check your shipping addresses before you place your order and make absolutely certain you have entered the information correctly on your order form.

Our "Worldwide" Customers:

Special THANKS to our worldwide customers and repeat customers in the following countries:

Uruguay
Indonesia
Germany
Australia
Malaysia
Switzerland
Thailand
Philippines
China
Taiwan
South Korea
Canada
Belgium
Bermuda
Turkey
Peru
Chile
Spain

France
United Kingdom
Israel
Lebanon
Japan
Saudia Arabia
Iran
Iraq
Brazil
Sudan
Hong Kong
Honduras
Venezuela
Singapore
United Arab Emirates
and...

...yes, an aircraft carrier in the Persian Gulf!!

Please Note:

Unfortunately, we are NOT able to ship our products to other countries. Our customers from each of the countries listed above have shipped cheesecakes to their friends, family and business colleagues located in the United States.

OUR BESTSELLERS:

Please Note: All of our prices include *OVERNIGHT shipping and a personalized gift card!*



Cheesecake Sampler

A great way to try 8 different cheesecakes...which one is your favorite? Sampler includes two slices each of: Amaretto, Chocolate Chip, Chocolate Fudge, New York Style, Blueberry Swirl, Raspberry Swirl, Cappuccino, and White Chocolate Pistachio.

4 pounds
Serves 16

\$67.95



Happy Birthday Cheesecake

8-inch New York cheesecake, covered in Chocolate Ganache. Garnished around the edge with Chocolate Sprinkles.

3 pounds
Serves 12

\$56.95

"Happy Birthday" on top with White Chocolate border design.



Heart Shaped Cheesecake

Your custom designed Heart Shaped Cheesecake Gift comes in New York Style, Raspberry Swirl or Chocolate Fudge. Each cake is topped with Chocolate Ganache, then customized with a short (*not to exceed 20 characters, including spaces*) message ON TOP OF THE CAKE.

2 pounds
Serves 6-10

\$51.95

Finally, your gift cake is garnished with a Red Marzipan Rose!



Cheesecake Truffles

Presto, cheesecake has become finger food! The same great taste as our larger cakes, but in a fun new size. These little beauties come 3 trays of 12 truffles to an order. Choose from New York Style, Chocolate Chip, Raspberry, Chocolate Fudge, Cappuccino and Mango.

36 Servings

\$50.95

You may mix and match the flavors. All the same kind, or one tray each, of three different taste sensations. As a bonus the trays are oven safe and reusable. They will withstand 350 degrees in the oven. Go ahead, be creative!



6 pc. Mini Cheesecake Assortment

These are the same as our 8 and 10-inch cheesecakes, only in a fun new perfect individual serving size!

(1) each - Upper Left: White Chocolate, Upper Middle: Pecan Truffle, Upper Right: Cappuccino, Lower Left: Toasted Almond Raspberry, Lower Middle: Kahlua, Lower Right: New York Style

5 oz. each

\$31.95

NOTE: Flavors in the assortment may vary depending on availability.



12 pc. Mini Cheesecake Assortment

These are the same as our 8 and 10-inch cheesecakes, only in a fun new perfect individual serving size!

(2) each - Upper Left: White Chocolate, Middle Left: Toasted Almond Raspberry, Lower Left: Kahlua, Upper Right: New York Style, Middle Right: Pecan Truffle, Lower Right: Cappuccino

5 oz. each

\$50.95

NOTE: Flavors in the assortment may vary depending on availability.

3 lb. Cheesecakes:

Please Note: All of our prices include OVERNIGHT shipping and a personalized gift card!



**Chocolate Topped
New York Style**

Our classic New York Style cheesecake topped with a silky, smooth layer of rich Chocolate Ganache.

3 lb – 8 inch
Serves 12

\$51.95



**Chocolate Topped
New York Style
with Heart Design**

Our classic New York Style cheesecake topped with a silky, smooth layer of rich Chocolate Ganache and a special heart design.

3 lb – 8 inch
Serves 12

\$51.95



Chocolate Chip

Chocolate cookie crust Creamy NY Style cheesecake loaded with mini chocolate chips. Topped with more chocolate chips!

3 lb – 8 inch
Serves 12

\$51.95



Mango Chai

Refreshing Mango cheesecake, made with lots of mango pulp. Baked on a spicy Chai cookie.

Chai Cookie: Reminiscent of rich Indian Spice Tea. These butter cookies are flavored with fresh ground Cardamon, Ginger and Cloves. All natural ingredients produce a sophisticated bite. A delight for the adventurous palate!

3 lb – 8 inch
Serves 12

\$51.95



Neapolitan

Chocolate cookie crust. Three layer cheesecake: bottom - chocolate fudge, middle - raspberry and top is creamy vanilla.

3 lb – 8 inch
Serves 12

\$51.95



New York Style

Graham cracker crust. Creamy plain cheesecake with a hint of lemon, baked to a golden brown. For the cheesecake purist! Is your mouth watering...yet?

3 lb – 8 inch
Serves 12

\$51.95



Pecan Truffle

Graham cracker crust with crushed pecans, coated with a thin layer of chocolate ganache. Chocolate fudge cheesecake. Pecan Praline baked on the top. If you love chocolate and pecans, this cheesecake is for you!

3 lb – 8 inch
Serves 12

\$51.95



Pumpkin

Gingerbread crust. Creamy pumpkin cheesecake laced with pumpkin pie spices, and then some!
Festive design on the top.

(Seasonal...Available: October-December)

3 lb – 8 inch
Serves 12

\$51.95



Raspberry Swirl

Chocolate cookie crust NY style cheesecake swirled with Raspberry cheesecake. Made with real raspberry puree.

3 lb – 8 inch
Serves 12

\$51.95



Super Fudge Chunk

Chocolate cookie crust. Chocolate Fudge Cheesecake, with chunks of White Chocolate, Dark Chocolate and Toasted Walnuts. A chocolate cheesecake lovers fantasy come true!

3 lb – 8 inch
Serves 12

\$51.95



White Chocolate

Chocolate cookie crust. Luscious white chocolate cheesecake topped with white chocolate ganache and dark chocolate spider web design.

3 lb – 8 inch
Serves 12

\$51.95

4 lb. Cheesecakes:

Please Note: All of our prices include OVERNIGHT shipping and a personalized gift card!



Amaretto

Graham cracker crust with toasted sliced almonds. Amaretto flavored cheesecake, topped with toasted sliced almonds.

4 lb – 10 inch
Serves 16

\$62.95



Blueberry Swirl

Graham cracker crust. NY style cheesecake swirled with blueberry cheesecake. Made with real blueberry puree.

4 lb – 10 inch
Serves 16

\$62.95



Cappuccino

Chocolate cookie crust, with a dash of cinnamon. Two layer cheesecake, bottom is flavored with espresso, kahlua, and semi-sweet chocolate. Top layer is creamy vanilla cheesecake. Garnished with chocolate espresso beans.

4 lb – 10 inch
Serves 16

\$62.95



Chocolate Chip

Chocolate cookie crust Creamy NY Style cheesecake loaded with mini chocolate chips. Topped with more chocolate chips!

4 lb – 10 inch
Serves 16

\$62.95



Chocolate Fudge

Chocolate cookie crust. Rich, semi sweet chocolate flavors this cheesecake. Attractive white chocolate spider web design on the top.

4 lb – 10 inch
Serves 16

\$62.95



Double Chocolate Swirl

Chocolate cookie crust. Chocolate fudge cheesecake is swirled with white chocolate cheesecake. Topped with white chocolate ganache, and drizzled with dark chocolate.

4 lb – 10 inch
Serves 16

\$62.95



German Chocolate

Chocolate cookie crust. Rich chocolate fudge cheesecake, topped with traditional German chocolate icing made from coconut, brown sugar and pecan pieces.

4 lb – 10 inch
Serves 16

\$62.95



New York Style

Graham cracker crust. Creamy plain cheesecake with a hint of lemon, baked to a golden brown. For the cheesecake purist! Is your mouth watering...yet?

4 lb – 10 inch
Serves 16

\$62.95



Pecan Truffle

Graham cracker crust with crushed pecans, coated with a thin layer of chocolate ganache. Chocolate fudge cheesecake. Pecan Praline baked on the top. If you love chocolate and pecans, this cheesecake is for you!

4 lb – 10 inch
Serves 16

\$62.95



Pumpkin

Gingerbread crust. Creamy pumpkin cheesecake laced with pumpkin pie spices, and then some!
Festive design on the top.

(Seasonal...Available: October-December)

4 lb – 10 inch
Serves 16

\$62.95



Pumpkin Fudge Swirl

Spicy Pumpkin cheesecake, swirled with rich and creamy Chocolate Fudge cheesecake...baked on a Gingerbread crust. A New Holiday Tradition!!

(Seasonal...Available: October-December)

4 lb – 10 inch
Serves 16

\$62.95



Raspberry Swirl

Chocolate cookie crust NY style cheesecake swirled with Raspberry cheesecake. Made with real raspberry puree.

4 lb – 10 inch
Serves 16

\$62.95



Toasted Almond Raspberry

Graham cracker crust with toasted sliced almonds. Almond cheesecake topped with raspberry jam. Garnished with toasted sliced almonds.

4 lb – 10 inch
Serves 16

\$62.95



White Chocolate

Chocolate cookie crust. Luscious white chocolate cheesecake topped with white chocolate ganache and dark chocolate spider web design.

4 lb – 10 inch
Serves 16

\$62.95



**White Chocolate
Pistachio**

Chocolate cookie crust. Creamy white chocolate cheesecake topped with white chocolate ganache and sprinkled generously with toasted pistachios.

4 lb – 10 inch
Serves 16

\$62.95

How To Order:

- ✓ Visit www.800Cheesecake.com
- ✓ Give us a call: **1-800-Cheesecake (243-3732)**
- ✓ Fax your order to: **510.524.4057**

FAQs 0 Shipping/Delivery:

When do I have to place my order if I want it delivered the next day?

We have to receive your order BEFORE 12:00 Noon (Pacific Time) the day BEFORE you want your cheesecake to arrive.

For delivery tomorrow, PLEASE check your watch before placing your order! In order to make sure we receive your order BEFORE 12:00 Noon PT place your order BEFORE:

3:00PM if you live in the Eastern Time Zone
2:00PM if you live in the Central Time Zone
1:00PM if you live in the Mountain Time Zone
12:00PM if you live in the Pacific Time Zone

(See shipping/delivery days below)

Why can't I have a cheesecake delivered on a Monday?

We cannot initiate a shipment on the weekend. We SHIP Monday through Friday, for DELIVERY on Tuesday through Saturday. (See Saturday delivery below)

Can I ship a cheesecake to be delivered on Saturday or Sunday?

Saturday delivery is available for an additional \$10*. The cake has to be shipped on Friday to arrive on Saturday. Sorry, we can not ship cakes to arrive on Sunday or Monday.

* We only charge extra shipping when FedEx charges us extra for a delivery.

How does your pricing work? Is shipping included? Is there a handling charge?

We ship all our cheesecake gifts via FedEx Standard Next Day Shipping. You'll see the FedEx shipping charge that will be added to each order BEFORE you place your order! Your cheesecake is guaranteed to arrive by 3:00pm.

Some remote or rural areas have additional shipping charges.

We do not mark up the shipping, nor do we impose superfluous handling charges. We are in the business of shipping and handling cheesecakes, we will not charge you "extra" for the privilege.

When shopping for a cheesecake online be sure to take in to account the following:

- * How big is the cheesecake and how much does it weigh? Not just the diameter.
- * What are the shipping charges? When do you find out how much they are?
- * How do they ship, Overnight or 2 day?
- * What are the handling charges?

When comparing different sites, be sure the size of the cake and the shipping method are similar. Some online cheesecakes are as small as 15 oz, that's less than 1 pound!

On some sites your \$39.95 cheesecake can end up costing \$75.00 or more. So...be careful!

How do you package your cheesecakes for shipping?

Our cheesecakes are blast frozen, then shrink wrapped with a heavy cryovac plastic. Then they go into a foam container that surrounds the cheesecake in 2 inches of insulation. This then goes into a heavy corrugated container. We ship all of our cakes FedEx Overnight service. The cheesecake will arrive either partially frozen, or cold and ready to enjoy.



The packaging insures that every cheesecake will arrive in perfect condition. In the event that there is no one home, FedEx will leave the cake if it is safe to do so. The cake will last 2+ days in the container...especially during the winter months!

Please order with confidence, your cheesecake will arrive in perfect condition, we guarantee it!

What time will my cheesecake arrive?

We ship via FedEx Standard Next Day Service. Your cheesecake is guaranteed to arrive by 3:00pm local time.

What if I need my cheesecake to arrive before noon?

Delivery before noon requires us to ship your cheesecake FedEx Priority Next Day Service, and there is a \$5.00 additional charge.

Please Note: From our experience, most cheesecakes are delivered well before 3:00 pm (especially to a business address) but if you absolutely need it to be delivered before noon, you should send your cheesecake Priority Overnight.

What happens if the recipient is not home?

FedEx will leave the package in a safe place at the address. 85% of our shipments are left at the door. If we had to depend on people being home during the day, nothing would get delivered!

As an alternative, we recommend that you ship to a business address if possible, as generally there is somebody there all day to receive the cheesecake.

Can I send a cheesecake to someone in a foreign country?

At this time no. It's very expensive, and they cannot guarantee timely delivery. Customs issues can also slow down the delivery. Our experience is that nobody is happy with the results, so until that changes, we do not offer international delivery.

Can I send a cheesecake to someone that lives in Canada? How about Hawaii?

Unfortunately Canada has many of the same problems as international deliveries. Even though it is in North America, FedEx will not guarantee delivery to even the largest Canadian cities.

Alaska and Hawaii are available at an additional cost, usually \$10* per cake. Remote and rural areas can be more. Please call for exact charges.

* We only charge extra shipping when FedEx charges us extra for a delivery.

How do you ship a cheesecake to be delivered in Berkeley or in the Bay Area?

We ship all of our cheesecakes via FedEx even if the delivery address is here in Berkeley or in the Bay Area!

If I order two cheesecakes for the same address can they be sent in one package at less cost?

Unfortunately, no. Each cheesecake has to go into it's own specially designed package. And our shipping charges are based on a particular size and weight. If we bundle them together it raises the weight and changes the shape...resulting in a higher charge from FedEx.

Can I order today for delivery in the future (e.g., can I order two cheesecakes for delivery on Wed. or Thur. of next week)?

Yes, you can order up to 1 year in advance the shipping date. And since we ship every cheesecake overnight, we can pinpoint your delivery day. We deliver every day except Sunday and Monday.

Can I include a note with the cheesecakes?

Yes you can. A gift message is included with our service. We can also put anything in the box that you want, as long as you can get it to us before your cake ships.

TESTIMONIALS:

Steve,

Ojust wanted to say thank you first for the amazing service. I really didn't think I would get anyone on a Saturday morning but when my mom called me and told me she had not gotten the package I told her to be on the lookout for on Friday, I thought it would be worth a try. Hearing back from you was quite a surprise and a relief.

**I was in MA with my Mom and able to try each and every one of the cheesecakes with her, they were fabulous!
Thanks so much,**

Pam Steigmeyer

I'm live in Korea now..but my boyfriend live in U.S.A. I really wanted to make him surprised so I search the web and I found 800cheesecake. It was so great...the cake delivered to him on time. He called me and was so happy...I was very happy to hear that.

I love this site...he said the cake was cold and fresh...Wow...that's great. I really want to recommand to other people. Thank you so much.

- Kyungsoon J.
Teajon
Republic of Korea

Dear Steve,

I gave my shopping experience from your online store an "excellent" rating. I had written an e-mail asking a few questions about your products, and I received a reply in less than one hour. Now that's what I call great service!

The recipients of the cheesecakes raved about how delicious they were. I'm only sorry that you don't send overseas so I could taste some myself. Anyway, thanks to your service and on-time delivery and great cheesecakes, you've made me a customer for life. I see no reason to ever shop anywhere else. Thank you very much.

- Susan Akyurt
Jeddah
Saudi Arabia

Thank you to 800cheesecake.com for enabling non US residents to use your website (many merchants don't). My mother was very happy with her birthday cheesecake and I was happy with the responsiveness of your company.

- Nancy Pavanello
Chene-Bougeries
Switzerland

Hi, I'm taking time to let you all know how pleased I am with your website and delivery of your cheesecakes. I had been searching on line for a gift for my father - a rather difficult task, since he doesn't want "things" and is picky about his food. However, he does like cheesecake, so I searched for a place to order one on line.

I admit I visited a number of sites before yours; however, they were all completely full of superfluous graphics, annoying "music" files (I use quotes because poorly done MIDI does not qualify as music to me), and impossible navigation. At each site I tried to determine what cakes were available, how large they were, how to order, and what the delivery time was. Most of the time this information was simply not there.

Your site was like a breath of fresh air. All the information, right where I could find it, pictures of the wonderful looking cheesecakes, a secure order form - fantastic! I went ahead and ordered a 3 lb Neapolitan cheesecake for my father, specifying it was to be delivered today.

I received email today from my father that it did, in fact, arrive today - I was astounded and very, very pleased. While I will not have the opportunity to sample the cake, since he is in Virginia and I am in Colorado, my father said it was great, and that's all I needed to hear.

I do a great deal of shopping on line, and have run across my share of poor service, delays, and other problems. When I come across a site and company that delivers flawlessly, it is truly a pleasure. I have already recommended your company to several friends, and I will look forward to doing business with you again. Maybe I'll even get one for myself sometime :-).

**Thank you again,
Marcia Bednarczyk**

Kudos! I'm a confirmed skeptic, but my impetuous, last minute inspiration worked out -- a shot-in-the-dark Internet cheesecake order hit the bulls eye. The sampler arrived on time and in great shape. The birthday girl (our family cheesecake connoisseur) and her fiancé both give it an unqualified "Yummy!" Thanks.

- Donna Cain

It was great. My friend was very surprised when she got the package at her doorstep!
- Soo Kim

The cheesecake was delicious... and a fun gift!! Thanks again for your terrific customer service!!!
- Sue Perry

Excellent, Not my first experience. GREAT service and Product!
- Harvey Randolph

Excellent! Every time we've dealt with 800Cheesecake we've been more than satisfied. Each time we've received prompt and accurate email confirmations and we always come away with a sense of real sincerity from them. The ordering process is simple and even fun! Their site is now on our "Favorites" list! Always on time and always a pleasure to do business with!
- Rachel Stahler

Excellent! The "Sampler" turned out to be a great Anniversary present for my parents. I'm most thankful for having found this site on Yahooooooo!!!! The best thing is that the delivery options were flexible enough to accommodate my needs. This is pretty good considering the complexities involved with delivering a high-end cheesecake.
- Marcel Lumaban

Excellent! My son was thrilled with his birthday cake... he loves cheesecake and rated this one very highly! Thanks for the great service...delivered as promised.
- Muriel Eingurt

Excellent! The order experience was incredibly easy to follow and very straight forward. The product arrived about 2 hours ahead of schedule in perfect condition. Would recommend the site and the product to anyone and have already given out several recommendations! Your site should be a model for others to follow!!! Thank you!
- Mike Hartness

Excellent! My 102 year old Aunt really enjoyed the cheesecake. The shipping and deliver service was exactly as you said it would be and that is really good considering my lateness in ordering and the time of year. Thanks!
- Charles Sanders

Happy New Year Steve, Todd called me yesterday, Jan 4 and complained. They received the cheesecake on Friday and he and his family could not stop eating it. He said it was wonderful but since he and his wife had already started their post-holiday diets it was killing any chance of weight loss. He also said they were happy to postpone pounds off till it was eaten. Thank you for taking such good care of this order. You more than made up for the late shipment and I have already told people how good your company is to do business with. I will continue to sing your praises as I appreciate your personal attention to my complaint.
A very happy customer,
Sue Villwock

I recently sent your sampler cheesecake to some dear friends and "Oh My God" is all they had to say. It was the BEST ever. I have sent and received many cheesecakes and can tell you this was awesome! Even though I placed this order rather late in the holiday season, it arrived as schedule and the packaging was outstanding. I look forward to future orders with your company.
Sincerely,
- Donna Drignet

Excellent! No hassle On time delivery!
- Deborah Davis

Steve. You are terrific and so are the Cheese Cakes! Happy Holidays to you and your staff!
- Theresa Mandela

EXCELLENT! The product arrived exactly when they said it would. Unfortunately, I didn't get to eat any as I had this sent to my daughter at college -- but she and her friends agreed that the cheesecake was absolutely incredible! And if you're able to please a bunch of teenagers, you must be doing something right! I will definitely be ordering from them again!
- Janet Winterle

Hi Steve, We just received our Super Fudge Cheesecake, earlier this aft & I just wanted to let you know, it's beautiful. My husband & I will be enjoying some later tonight. Just wanted to commend you & your Webmaster & your wonderful selection, which I know I'll be back for. I'll also put myself on your Newsletter Email List.

Have a Great Day!
Judy Sullivan

A note to say the delivery went perfect and my father loves the cheesecake!! Nice and creamy and heavy like a New York style cheesecake should be!! Thank you for a great job!!

- Diana C. Simpson

Thank you so much for the e-mail. They indeed found the cake at the other door--the UPS is funny sometimes! My parents will let us know when they taste the cake. But that is not as important as to what it meant to get this e-mail. Not many companies would give a follow up such as this. Again I thank you for your concern. Thank you!

- Mark Cerone

Dear Steve: Been meaning to let you know how pleased I was that you sent a second cheesecake out, with no fuss, when we accidentally got the wrong one. My daughter is the cappuccino nut and it was for her birthday so it was kind of important. Both were wonderful, but my husband and I liked the first one (the mistake) better. There doesn't seem to be a picture on your website of exactly what we got, so we have decided that for our birthdays, which are in June, we will order your sampler. Our son's best friend growing up, has an Italian Restaurant and used to get the most scrumptious Cappuccino cheesecake from some place in New York, which they can no longer get. Sure ruined our daughter's birthday party!! Anyway, they are still looking for someone to replace their former outlet and I am going to recommend they try your cheesecakes. Thanks again.

- Sheila Goodwin

Hey Steve, The cake was great!

- Abhi Narvekar

A GREAT hit... and they all devoured the cheesecake within 10 minutes of receipt! So thanks again!

- Jean LaProv

Mr.Zwetsch: Applause to you for your timely response regarding an order of the bite size cheesecakes sent to me for Father's Day by my son. Your considerate and in depth letter acknowledging a credit to my son's credit card was much appreciated and makes a strong statement of what kind of leadership you demonstrate as president of the Cheese Cake City. I wish further success to you and your company. My trust has been restored and I will gladly relate this fact to my son, Matthew Tingler, and his colleagues in the Atlanta downtown area.

With highest regards,
Kenneth L. Tingler

I am drooling! Unfortunately I need to have something delivered Monday, so obviously I checked your site too late for this occasion. However, I have bookmarked the site for future reference. The "sampler" of many varieties of cheesecake is absolutely gorgeous. If they taste half that good they must be stupendous. (And this from someone whose cheesecake has become something of a myth in our little town.

Also loved reading about the pies, as for the last 31 years I have lived in Bellevue, Washington, and still am legally a Washingtonian, although I prefer Montana totally, and plan to be full-time here within the next year or two. (Yes, I know about our winters - I grew up here!) Great site. No need to reply, but just wanted to let you know how well done I thought it was. My son is a Microsoftie, so I tend to be more critical than the average consumer, but yours was really good!

- Fay Tucker

Dear Cheese Cake City, The cheesecake I ordered from you recently was a big hit! It made my husband's birthday even more special and was SO good! I also want to thank you for the great service I received. I am very impressed. I will definitely order from your company again! Thanks so much, have a great day!

Sincerely,
- Jeanette M.

Want to thank you for the wonderful cakes. They were a hit at our party. The birthday lettering on the carrot cake was a delicious bonus.

**Sincerely,
Julia Hamm**

Dear Steve: So sorry to bother you again. My parents called me again this afternoon and told me; "This is the best cheesecake they have ever had!

Is there a place on your website that I can let everyone know how refreshing it is to deal with a company where customer service really and truly means something.

You know, I feel like maybe I am taking advantage of the situation about you crediting my account and also >wanting to send me free cheesecake. Please phone me and I'd be happy to pay for the cheesecake that you wanted to give me free.

Sincerely,
Kathleen A. Forbus

Dear Steve: I just wanted to write you regarding my experience with your company: "Cheese Cake City". Here is how it all began; I ordered a Cheese Cake from your website for my parents birthday. Yes! they were both born on the same day but, six years apart. Dad is now 81 and Mom is 75.

I called my Dad and Mom to let them know that a cheesecake would arrive the day of their birthday. The cheesecake was indeed sent out but, there was a problem with the delivery carrier. I called the night of their birthday and they had not yet received the cheesecake. They were both very disappointed, as they waited all day for their cheesecake to arrive.

I called Steve the next morning and also sent an email to him regarding the problem. Steve phoned me back and very promptly I might add. He apologized for the shipper's error and said he would credit my account for the cheesecake. It didn't end there!

Steve also said he would send me a cheesecake at no charge! I feel like I was somehow sent back in time, like the 1950's! This is the way it used to be, when companies really cared about their customers. You have to realize this is a real rarity!!

I am in awe of Steve and Cheese Cake City! What unbelievable customer service!

I called my parents to see how they enjoyed their cheesecake. In their words; "It was delicious, light and creamy, the best they have ever tasted!"

In closing I would like to say thank you so much for your great attitude and how you conduct your business. I cannot wait to try the cheesecake myself!!

**Hats Off to Steve & Cheese Cake City!!
Sincerely,
Kathleen Forbus**

I purchased a White Chocolate with Pistachio nut Cheesecake, I ordered it last week, a Gentlemen called and said that my selection was not being baked last week and would I like something else or could it be sent early this week. I didn't really want anything else because I was thinking that cheesecake is all the same, I mean good cheesecake and the only other one that caught my eye was the turtle and a turtle from here is like one from anywhere so I thought, so I opted to wait.

The cheesecake came yesterday, It is the most fantastic I have ever tasted, you go above and beyond with the quality. I am completely impressed and will tell anyone that is looking for the best that you are it, thank you for sharing a little piece of heaven with my family and I.

I am sure you get a lot of email like this but I wanted to tell you again how wonderful your product is, and I will not hesitate to purchase again.

Thank You,
Melissa Giuliani

Corporate Gift Program:

Cheese Cake City, Inc can take the work and hassle out of creating a memorable Corporate Gift Program for this coming Holiday Season, or any time that you want to say or send a special "Thank You!"

- Do you have key employees to thank for a job well done?
- Would like to thank your customers for a great year, or just for their continued business?
- Have you just closed a big deal and want to thank everybody involved?
- Do want to make a lasting impression with prospective clients?

Now comes the easy part. All you have to do is select a cheesecake(s), send us your mailing list, tell us what you want your Gift Message to say, and then relax. We'll take care of the rest!

We would also be happy to include Promotional Materials, Business Cards, Personalized Holiday Cards, or anything else you would like in the box!

Please let us know how we can take the stress and hassle out of creating a truly special Gift Program. A program that your clients, employees, and business associates will remember long after the Holidays are a distant memory.

Please visit: www.800cheesecake.com/corgifprog.html to download our complete Corporate Gift Guide.

We look forward to talking with you,

Steve Zwetsch
President

Cheese Cake City, Inc.
Steve@800cheesecake.com

"Cheese Cake City ended our yearly search for the perfect Corporate Gift. Our clients now drop subtle hints during the year as to which cheesecake they would like this year."

**B. Adams
Washington, DC**