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COMMERCIAL VEHICLE GROUP OFFICE SEATING WARRANTY POLICY

The CVG Office Seating Range is supplied with the following warranty.

1. Seat Frame – 10 years
2. All other parts
 - a) Extended period use 2 years
 - b) General Office use 5 years

Conditions

- 1) The warranty covers all parts and labour for the duration of the warranty period.
- 2) The warranty does not apply to freight
- 3) The warranty commences from the date of the invoice to the customer
- 4) Proof of purchase is required
- 5) The warranty is not transferable
- 6) The warranty is subject to Fair Wear & Tear
- 7) The warranty does not apply:
 - a) If the product has been altered or repaired by anyone not authorised by CVG
 - b) If the product is damaged as a result of:
 - i) Improper storage
 - ii) Operation under abnormal conditions
 - iii) Misuse
 - iv) Neglect
 - v) Abuse

Definitions

- 1) Extended Period Use – where the seat is used by more than one person over a 24-hour period on a continuing basis.
- 2) General Office Use – where the seat is typically used in one location by one person only.

Statement

CVG's liability in respect of any defect or failure of goods supplied is limited to replacing or repairing or paying for the repair or replacement of goods which have been found to be defective by reason of faulty or incorrect design, workmanship, parts and material.