

## JEEP OFFIC CHAIRS – WARRANTY INFORMATION

### 5 YEAR LIMITED WARRANTY

We are confident that you will appreciate the fine quality and craftsmanship of your Jeep® office chair.

The Next Market stands proudly behind each and every product we manufacture and guarantees our work through the following LIMITED WARRANTY.

All Jeep® chairs are warranted to the original purchaser at the time of purchase and for a period of time thereafter as follows:

- 5 years: on all parts except the ones listed below
- 3 years: on gas lift cylinders
- 3 years: on all parts subject to reasonable wear and tear: fabrics, wheels, arm tops

The Next Market warrants to you, the original purchaser, that your Jeep® chair and all of its parts and components are free of defects in material and workmanship. "Defects", as used in this warranty, are defined imperfections that impair the use of the product. This warranty covers manufacturing defects, but is null and void if the defects arise from abuse or misuse of the product.

This LIMITED WARRANTY is expressly limited to the repair or replacement of parts and/or components and applies only under conditions of normal use. The Jeep® chair is not intended for outdoor use. The Jeep® chair is not to be used for standing upon. Any damage to castors or gas lifts due to abuse or misuse will invalidate the warranty.

This LIMITED WARRANTY does not cover: 1) defects caused by improper assembly or disassembly; 2) defects occurring after purchase due to product modification, intentional damage, accident, misuse, abuse, negligence or exposure to the elements; 3) cosmetic damage, 4) labor or assembly costs, 5) damage caused by a carrier or transportation of the product from one location to another, and 6) daily usage in excess of a single work shift.

Except as provided herein, The Next Market makes no other express or implied warranties, including without limitation any implied warranty of merchantability or fitness for a particular purpose. The Next Market is limited in its duty and shall have no liability or responsibility to the purchaser or any other person or entity with respect to any liability, loss or damage caused directly or indirectly by use of the product, including, but not limited to, any incidental or consequential damages.

In order to provide you with timely assistance, please thoroughly inspect your Jeep® chair for missing or defective parts immediately after opening the carton. To receive replacement or missing part(s) under this warranty, call our North American Consumer Service Department 1-877-313-3600 or email [service@nxtmkt.com](mailto:service@nxtmkt.com). Please have the chair number available for reference. You will also need your sales receipt or other proof of purchase.

#### **Returns**

Your satisfaction is our top priority. We want to insure your happiness with this world class product, and if it doesn't meet your needs, we will gladly provide a refund or exchange, based upon the following conditions.

- The refund or exchange request must be made within 10 days of product receipt.
- All returned items must be in new/original condition unless reported damaged upon delivery within 72 hours of receipt.
- If merchandise is received damaged, please notify the delivery company of the damage. They will follow the proper procedure for damaged merchandise.
- All original packing material must be kept for return. It is the customer's responsibility to keep all packing materials, boxes and documentation for any return. All Things Jeep is not responsible for any items that are discarded by the customer. **DAMAGED MERCHANDISE MUST BE RECEIVED**

**BACK IN THE WAREHOUSE BEFORE ANY REPLACEMENT/REFUND WILL BE ISSUED.**

- A return authorization number (R/A #) must be requested prior to shipping from [service@nxtmkt.com](mailto:service@nxtmkt.com). Return freight must be pre-paid and insured.
- There will be a 10% restocking fee.
- Refunds will be provided based upon these terms within 30 days of product return.
- The manufacturer will have no warranty obligation if the product is subjected to abuse, alteration, misuse, negligence or accident.
- A copy of the Proof of Purchase or Receipt must be provided with the returned chair.
- Any cancellation is subject to a 3% credit card processing fee.